

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 21 June 2022 2:26 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 6/4/2022 involving SHB 779G & SMR 692D (AIG's insured)
Our Ref: TAX/04/22/2033/lg
Attachments: 04 22 2033 - supporting documents.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$3,700.00
Loss of Rental	\$1,551.00 (**23.5 days x \$66.00)
LTA Search Fee	\$7.00
Total	\$5,258.00

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) letter of 8/4/22 from Singapore Police Force
- 7) towing receipt

Our hirer is claiming his injury and loss of income through his own lawyer.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

** our taxi was towed to the traffic police compound after the accident and was released to us on 14/4/22 (please refer to item no.6 & 7).

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 779G (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 779G that was damaged pursuant to the accident which occurred on 06/04/2022 (date) along SCOTTS ROAD AND ORCHARD ROAD JUNCTION (location) involving vehicle no/s SMR 692D ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of Oct (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **STRIDES AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,500.00** (Global Sum) for vehicle no. **SHB 779G** that was damaged pursuant to the accident which occurred on **06/04/2022** (date) along **SCOTTS ROAD AND ORCHARD ROAD JUNCTION** (location) involving vehicle no/s **SMR 692D**.

This is pursuant to the inspection conducted on **14/04/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **STRIDES TAXI PTE LTD** ("the third party claimant") of vehicle no. **SHB 779G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 779G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of Apr (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220600186
Date : 10.06.2022
Vehicle No. : SHB779G
Your Ref No. : TAX/04/22/2033
Our Ref No. : 24114529
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,700.00
GRAND TOTAL					\$ 3,700.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 06.04.2022

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jun 13, 2022 08:51 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/04/22/2033

From: Strides Taxi Pte Ltd

Date: 20th April 2022

ACCIDENT ON 6/4/2022 INVOLVING SHB 779G & SMR 692D AT THE JUNCTION OF SCOTTS RD & ORCHARD RD

This is to confirm that the daily rental rate for SHB 779G is \$66.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager

Laid Up Report

Accident Start Date : 01/04/2022

Date Generated : 04/05/2022

Accident End Date : 04/05/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/04/22/2033	SHB779G	Strides Taxi Pte Ltd	TOYOTA	PRIUS	24114529	06/04/2022 11:21 PM	30/04/2022 9:48 AM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	13 Apr 2022 / 15:57:18		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SMR692D		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20220413155718063212

Search Date / Time: 06 Apr 2022 23:20:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



**SINGAPORE
POLICE FORCE**

Our Ref : TP/IP/07772/2022
Date : 08/04/2022

P6 4527

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 6246
www.police.gov.sg

NAME: TENG CHEE KHOON
NRIC / FIN: -----

Dear Sir / Madam,

CASE OF TRAFFIC OFFENCE ALONG ORCHARD ROAD ON 06/04/2022 @ 2325 HRS.

NOTICE FOR VEHICLE (SHB779G) COLLECTION

Please collect the above vehicle which is registered under your name at **Traffic Police Vehicle Pound** located at **517 Airport Road, Singapore 539942** within 30 working days from the date of this notice. The Duty Officer at **Traffic Police Vehicle Pound** can be contacted at **6280 7841**. The collection hours are:

Day of week	Operational hours
Monday	2.00 pm to 4.00 pm
Tuesday to Friday	9.00 am to 12.00pm 2.00 pm to 4.00 pm

2 You have to make your own arrangements to remove your vehicle at your own cost. If you are authorising someone else to collect the vehicle on your behalf, please ensure that he / she produces his / her NRIC / Passport for verification. Please fill up the letter of authorization at Annex 'A'.

3 Take note that the vehicle must be collected within 30 working days from the date of this notice or storage fee will be levied as follows:

Type of vehicle	Storage fee per day
Motorcycle/Scooter	\$20/-
Motorcar	\$40/-
Others	\$80/-

4 Traffic Police will proceed to dispose the vehicle if it remains unclaimed after 30 working days from the date of this notice. Should you require further clarification, please contact the undersigned at telephone number **9627 2083** or via email at **Lee_Guang_Hui@spf.gov.sg**.

Yours faithfully,

KEN LEE GUANG HUI
SENIOR INVESTIGATION OFFICER
TRAFFIC POLICE



YISHUN TOWING PTE LTD

Blk 4015 Ang Mo Kio Industrial Park 1, #01-502, Singapore 569631

Tel: 6458 8480 HP: 9628 8480 Fax: 6288 8480

Website: www.yishuntowing.com

Reg. No. 200106908W GST No. 200106908W

M/s Strides Taxi

WORK ORDER

No. 365853

Order By: 6866 2671

A/T 1528 D/T 1605

Date: 14/4/22

車牌
Vehicle No. SHB229G

車型
Model

From: STRAIRPORT RD

To: SMRT Woodlands Depot

Remarks: Accident

Day/Night

Customer Signature & Company Stamp



Authorised Signature

Tan Y17

Tow Truck No.:

All business transactions with Yishun Towing Pte Ltd are subject to its Standard Conditions in so far as these Conditions are applicable. Copies of these conditions may be obtained upon request. Note: Please see terms & conditions on the reverse side.



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 11 August 2022 11:19 AM
To: TANSIEWGEK@YAHOO.COM.SG; SENGKEONGCHEM@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMR 692D(AIG) AND SHB 779G AT/ALONG JUNCTION OF ORCHARD ROAD & SCOTTS ROAD ON 06/04/2022

11 Aug 2022

TAN SIEW GEK [By Email Only]
Driver: Ho Seng Keong

Dear Sir/Madam,

You Ref: SMR692D
Our Ref: CC3/AIG22003494/Epa3
ACCIDENT INVOLVING SMR 692D(AIG) AND SHB 779G AT/ALONG JUNCTION OF ORCHARD ROAD & SCOTTS ROAD ON 06/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHB779G against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	18 Apr 2022 00:51	Clim Dtl Modified	Claimant's Name: -> STRIDES TAXI PTE LTD. Claimant's ID: -> 198905369K.	[A] HOW MEI KWAN
2	18 Apr 2022 00:51	Clim Veh Model Changed	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] HOW MEI KWAN
3	18 Apr 2022 00:51	Clim Created	Reg No: SHB779G. Acct Date: 2022/04/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Strides Automotive Services Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	18 Apr 2022 00:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	18 Apr 2022 00:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/27	[A] HOW MEI KWAN
6	18 Apr 2022 00:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	18 Apr 2022 00:51	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. L td. (Express)	[A] Merimen Administrator
8	18 Apr 2022 00:51	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	18 Apr 2022 00:52	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	19 Apr 2022 12:47	TP Ins Updated	TPRegNo:SMD692D -> SMR692D.	[I] Mohdsalim, Mohamadammarramdzan
11	25 Apr 2022 10:28	Label Added	(23):Express.	[A] HOW MEI KWAN
12	28 Jun 2022 16:10	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	28 Jun 2022 16:10	Clim Dtl Modified	JPJ Reg. Date: -> 2016/01/15.	[A] JOANNE LEE KHANG MIN
14	28 Jun 2022 16:10	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	26 Aug 2022 15:40	Adj Mandate Request	Cur.Req:4565.00:Liability: 100% *Quantum: (a)COR:\$3,700.00 + (b)LOR(13days x \$66.00): \$858.00 + (c)Search fee: \$7.00 = Total: \$4,565.00 *5 recommendation repair days +5(Traffic police compound)+ 1PH + 1Sunday + 1PRS = 13days *For your approval ple	[A] CHEW HSIAO TONG
16	08 Sep 2022 11:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/27. Mandate Remarks: subject to all docs in place Cost of Repair : \$3,700.00 Loss of Rental : \$594.00 9 days @ S\$ 66/day LTA/ GIA Search Fee : \$7.00 Total : \$4,301.00	[I] Ler, Bernard-JQ
17	08 Sep 2022 11:01	Adj Mandate Set	Approved:4301.00:subject to all docs in place Cost of Repair : \$3,700.00 Loss of Rental : \$594.00 9 days @ S\$ 66/day LTA/ GIA Search Fee : \$7.00 Total : \$4,301.00	[I] Ler, Bernard-JQ
18	14 Oct 2022 08:59	Adj Mandate Request	Cur.Req:4500.00:\$4,500.00	[A] CHEW HSIAO TONG
19	14 Oct 2022 09:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/04/27. Mandate Remarks: subject to all docs in place Cost of Repair : \$3,700.00 Loss of Rental : \$594.00 9 days @ S\$ 66/day LTA/ GIA Search Fee : \$7.00 Total : \$4,301.00	[I] MdNoor, Norsiah
20	14 Oct 2022 09:29	Adj Mandate Set	Approved:4500.00:subject to all docs in place Cost of Repair : \$3,700.00 Loss of Rental : \$594.00 9 days @ S\$ 66/day LTA/ GIA Search Fee : \$7.00 Total : \$4,301.00	[I] MdNoor, Norsiah

Date From   Date To   Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2783726	18 Apr 2022 01:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB779G	SMD692D	11.00
2809945	28 Jun 2022 16:10:28	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB779G	SMR692D	11.00

