

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 19 April 2022 2:31 PM
To: Claims Dept; SUR
Subject: RE: SGD 51 Z - OD CLAIM

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle **SGD 51Z (Excess \$0/-)**.

Kindly assist to arrange our surveyor to resurvey and confirm the front bumper condition upon dismantle.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Potential Recovery (To confirm Front Bumper condition upon dismantle) Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Tuesday, 19 April 2022 2:06 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SGD 51 Z - OD CLAIM

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Thursday, 14 April 2022 8:38 PM

To: 'Meng Yan (LKK Auto)'; 'SUR'; 'assignments'

Cc: claims@premiumauto.com.sg

Subject: RE: SGD 51 Z - OD CLAIM

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

• **PREMIUMAUTOMOBILES**

(Reg No 199902271W)

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From: Meng Yan (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 11 April 2022 11:30 AM
To: 'Claims Dept'; 'SUR'; 'assignments'
Subject: RE: SGD 51 Z - OD CLAIM

Dear Tony,

Noted with thanks.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Friday, 8 April, 2022 5:40 PM
To: 'Admin-B' <admin-b@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Meng Yan (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: SGD 51 Z - OD CLAIM

Dear all,

Kindly assist register OD claim above mention case.

Aside to LKK survey team,

Please arrange the survey on [13/4/2022@9.30am](#), owner waiting at Ubi

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

▪ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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