

## Meng Yan

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 14 April 2022 12:38 PM  
**To:** Albert Poon; 'SUR'; assignments  
**Subject:** RE: SNM22D202558/C02/CB7227X/LEWLC / TP REF: SFD55A  
**Attachments:** SFD55A.zip

[Strictly Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Password is TP's vehicle number.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Albert Poon <sitti1@singnet.com.sg>  
**Sent:** Thursday, 14 April 2022 12:29 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Subject:** RE: SNM22D202558/C02/CB7227X/LEWLC / FW: 48HRS

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KENNETH KONG please send

Thanks

Albert

M: 96169634, 8458 1169



POON SIANG SEOW  
Sin Ming Autocity  
No.160 Sin Ming Drive, #05-13, S(575722)  
Tel: 6453 7511 Fax:6453 8046  
Email: [sitti1@singnet.com.sg](mailto:sitti1@singnet.com.sg)

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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]  
**Sent:** Thursday, 14 April, 2022 12:15 PM  
**To:** 'sitti1@singnet.com.sg' <[sitti1@singnet.com.sg](mailto:sitti1@singnet.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202558/C02/CB7227X/LEWLC / FW: 48HRS

**Without Prejudice**

**Our reference:** SNM22D202558/C02/CB7227X/lewlc (insured yet to lodge report)  
**Your reference:** SFD55A

Dear Sirs / Madam,

**ACCIDENT INVOLVING CB7227X & SFD55A on 13/04/2022**

We refer to your email of 14/04/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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-----Original Message-----

From: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Sent: Thursday, 14 April 2022 12:05 pm

To: 'sitti1@singnet.com.sg' <[sitti1@singnet.com.sg](mailto:sitti1@singnet.com.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

Subject: O/R: SNM22D202558/C02/CB7227X/LEWLC / FW: 48HRS

Without Prejudice

Dear Jenny,

Please conduct PRS for SFD55A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cjenny.lew%40sg.cntaiping.com%7C4da7642a3669478696fd08da1dcc00da%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637855059466088778%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C3000&data=ifuo2DoREuxMY%2FGQMjUy5YdaMROGseNhAyX%2FRO0BE4%3D&reserved=0> | FB:

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-----Original Message-----

From: Albert Poon <sitti1@singnet.com.sg>  
Sent: Thursday, 14 April 2022 8:47 AM  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
Subject: 48HRS

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HI SIR

Please arrange to inspect the said vehicle SFD55A

Thanks

Albert  
M: 96169634, 8458 1169

POON SIANG SEOW  
Sin Ming Autocity  
No.160 Sin Ming Drive, #05-13, S(575722)  
Tel: 6453 7511 Fax:6453 8046  
Email: sitti1@singnet.com.sg

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