

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 13.06.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SKP 8247M / SMA 5029B ON 13.04.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SKP 8247M**, which was involved in the captioned accident with your insured vehicle no: **SMA 5029B**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,387.00
2) Loss of Rental	\$	500.00
3) LTA Search Fee	\$	7.45
	<b>\$</b>	<b>4,894.45</b>

We enclosed herewith the following documents to support the claims:

- |                          |                                    |
|--------------------------|------------------------------------|
| a) Final Repair Invoice  | b) Car Rental Invoice / Agreement  |
| c) LTA Search Result     | d) Letter of Authorisation, etc... |
| e) GIA Report            | f) I/C & Driving Licence           |
| g) Insurance Certificate | h) Vehicle Registration Log Card   |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 13.04.2022

TO : CHINA TAIPING INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SKP 8247M / SMA 5029B

ALONG LOWER DEITA ROAD TOWARDS KAMPUNG BAHRU ROAD

ON 13.04.2022

I/We, CHIA Soon-Li

of (NRIC No./ROC No.) S9044399B

of 4 Willow Avenue Singapore 347497

owner of vehicle no. SKP 8247M in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SKP 8247M at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : CHIA Soon-Li

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00014052101 Claim No : SNM22D202816/C02/SMA5029B/TANKL  
Claimant : CHIA SOON-LI  
Amount : **S\$4,894.45**  
SINGAPORE DOLLARS FOUR THOUSAND EIGHT HUNDRED NINETY FOUR  
AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKP8247M  
Insured Vehicle No. : SMA5029B

Date of Loss : 13/04/2022  
Place of Accident : LOWER DELTA ROAD TOWARDS KAMPONG BAHRU ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIM BOON HANG  
Driver Name : LIM BOON HANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,387.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	500.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 4,894.45</b>

Claimant Name : Chia Soon - Li

NRIC No : S9044399B

Signature : 

Date : 6/8/22

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22923

Date : 13.06.2022

Vehicle No : SKP 8247M

Make/Model : HYUNDAI VELOSTER FS 1,

Chassis/Eng# :

Accident Date : 13.04.2022

Claim No :

Reference : 0422 -22923

Policy No :

---

	Amount
To proceed on lump sum repair	S\$ 4100.00

---

E. & O. E.

Total : S\$ 4100.00

GST @ 7% : S\$ 287.00

*Amount Due* : **S\$ 4387.00**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 22250

Name <b>CHIA Soon-Li</b>			REG. No. <b>SLH 7586X</b>		MAKE MODEL:	
ADDRESS <b>4 Willow Avenue</b>			DIESEL		PETROL	E 1/4 1/2 3/4 F
<b>Singapore 347497</b>			KM IN		DATE & TIME IN <b>18.04.2022 @ 17:15 pm</b>	
			KM OUT		DATE & TIME OUT <b>13.04.2022 @ 17:45 pm</b>	
			KM DRIVEN		TIME USED	
NAMED DRIVER						
DRIVING LICENCE NO <b>S 9044399 B</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@ \$	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>5</b> DAYS		@ \$ <b>100</b> \$ <b>500.00</b>	
ADD NAMED DRIVER			WEEKS		@ \$	
			MONTHS		@ \$	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE				
<b>IMPORTANT NOTES:</b>						
<p>This vehicle is licenced to carry 04 passenger only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No service on public holiday and Sunday. Geographical areas: Singapore &amp; West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.</p>					TOTAL RENTAL \$ <b>500.00</b>	
					DELIVERY FEE	
					COLLECTION FEE	
			<b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$			
			<b>X</b> PER DAY \$ PER WEEK \$ PER MONTH \$			
<b>ADDITIONAL CONDITIONS:</b>			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
<b>COMPREHENSIVE COVERED EXCESS:</b> *Section I – Used in S'pore only : SGD 2000.00 *Section II – Used in S'pore only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00			*Section I – Used outside S'pore : SGD 4000.00 *Section II – Used outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00			
<b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 1500.00						
*Hirer must bear all costs to the damages of the return vehicle. *Section II – Used outside S'pore : SGD 3000.00						
<b>YOUNG AND INEXPERIENCE DRIVER</b>			PREPAYMENT		TOTAL CHARGE	
Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.			CHECK		DEPOSIT	
<b>COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Section I – Used in S'pore only : SGD 6000.00 *Section II – Used in S'pore only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00			CASH			
*Section I – Used outside S'pore : SGD 12,000.00 *Section II – Used outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00			RECEIPT NO.		NETT CHARGE	
<b>THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II – Used in S'pore only : SGD 6000.00						
*Hirer must bear all costs to the damage of the return vehicle. *Section II – Used outside S'pore : SGD 12,000.00						
<b>Hirer is responsible for any costs to the THIRD PARTY DAMAGE / INJURY claims.</b>			AMOUNT DUE / REFUND			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE ..... DAY OF .....

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: CHIA SOON-LI

Invoice : DCR-2022-04-27

Date : 18.04.2022

Agreement No : 22250

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7568X</u> ( 0422-22923 )	\$ 500.00
Rental Period from <u>13.04.2022</u> to <u>18.04.2022</u>	
E. & O. E.	Total \$ <u>500.00</u>

SZE LIN  
for Dynamic Car Rental

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Apr 2022 / 17:53:19

Receipt Date/Time : 13 Apr 2022 / 17:53:19

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-220413-003218

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-----	--	-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SMA5029B

As at 13 Apr 2022/08:24:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SMA5029B Enquiry Fee 20220413175235907182	7.00	0.49	7.49
---	---	------	------	------

<b>Sub-Total</b>	7.00	0.49	7.49
------------------	------	------	------

<b>Total Before Rounding</b>	7.00	0.49	7.49
------------------------------	------	------	------

<b>Rounding Difference</b>			0.04
----------------------------	--	--	------

<b>Total Amount Payable</b>			7.45
-----------------------------	--	--	------

Paid By

20220413175243258	Direct Debit: eNETS Debit (Internet Banking)	7.45
-------------------	---	------

Total	7.45
-------	------

Cash Change	0.00
-------------	------

Tendered Amount	7.45
-----------------	------

Excess Refundable Amount	0.00
--------------------------	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 5 May 2022 5:22 PM  
**To:** LIMBOONHANG@HOTMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SMA 5029B(CHINA TAIPING) AND SKP 8247M AT/ALONG LOWER DELTA ROAD TOWARDS KAMPONG BAHRU ROAD ON 13/04/2022

05 May 2022

**Lim Boon Hang** *[By Email Only]*

Dear Sir/Madam,

**You Ref: SMA5029B**

**Our Ref: CC6/CTI22003455/Upa3**

**ACCIDENT INVOLVING SMA 5029B(CHINA TAIPING) AND SKP 8247M AT/ALONG LOWER DELTA ROAD TOWARDS KAMPONG BAHRU ROAD ON 13/04/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKP8247M against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAuto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 25 July 2022 5:10 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [Seek Mandate] - SNM22D202816/C02/SMA5029B/TANKL / FW: Direct Settlement - Accident Involving SMA5029B (OI : CTI - SNM22D202816/C02/TANKL) AND SKP8247M (TP : LKK REF - CC6/CTI22003455/Upa3) on 13.04.2022

Dear Hsiao Tong,

We refer to your email below.

Please proceed to offer up to \$4,894.45(all-in).

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 22 June 2022 8:48 am  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [Seek Mandate] - SNM22D202816/C02/SMA5029B/TANKL / FW: Direct Settlement - Accident Involving SMA5029B (OI : CTI - TBA) AND SKP8247M (TP : LKK REF - CC6/CTI22003455/Upa3) on 13.04.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D202816/C02/SMA5029B/TANKL**  
LKK ref : CC6/CTI22003455/Upa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMA5029B(CHINA TAIPING) AND SKP8247M(TP) ON 13/04/2022**

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$4,894.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$15,836.00	\$ 4,387.00 (\$4,100.00 + 7%GST)
2. Loss of Rental (5days x \$100.00)	\$ 500.00	\$ 500.00 (5days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$16,343.45</b>	<b><u>\$ 4,894.45</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 4 May 2022 4:30 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202816/C02/SMA5029B/TANKL / FW: Direct Settlement - Accident Involving SMA5029B (OI : CTI - TBA) AND SKP8247M (TP : LKK REF - CC6/CTI22003455/Upa3) on 13.04.2022

Dear Hsiao Tong,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate before any claims settlement.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, May 4, 2022 9:40 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM22D202816/C02/SMA5029B/TANKL / FW: Direct Settlement - Accident Involving SMA5029B (OI : CTI - TBA) AND SKP8247M (TP : LKK REF - CC6/CTI22003455/Upa3) on 13.04.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 27 April 2022 12:11 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202816/C02/SMA5029B/TANKL / FW: Direct Settlement - Accident Involving SMA5029B (OI : CTI - TBA) AND SKP8247M (TP : LKK REF - CC6/CTI22003455/Upa3) on 13.04.2022

Dear Mei Kwan,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will inform our insured to report asap for us to handle the matter.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, April 26, 2022 9:48 AM

**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-](mailto:admin-a@lkkauto.com)

[a@lkkauto.com](mailto:a@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Tan Kah Leong  
<[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202816/C02/SMA5029B/TANKL / FW: Direct Settlement - Accident Involving SMA5029B (OI : CTI - TBA) AND SKP8247M (TP : LKK REF - CC6/CTI22003455/Upa3) on 13.04.2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202816/C02/SMA5029B/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 25 April 2022 12:02 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMA5029B (OI : CTI - TBA) AND SKP8247M (TP : LKK REF - CC6/CTI22003455/Upa3) on 13.04.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKP 8247M at M/s Fastech Auto Pte Ltd - Kaki Bukit on 14/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition
- TP front and rear video

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***