

Meng Yan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 13 April 2022 3:44 PM
To: winnie@yoga-legal.com; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D202526/C02/SLA6581C/LEWLC FW: PRI | Our Ref: CY.SJV6589U.22.KA(HW).wp | Yr Ref: SLA6581C (DOA: 10.04.2022)
Attachments: PRI-SJV6589U(KA).zip

[Strictly Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.
Password is TP's vehicle number.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: winnie@yoga-legal.com <winnie@yoga-legal.com>
Sent: Wednesday, 13 April 2022 3:41 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202526/C02/SLA6581C/LEWLC FW: PRI | Our Ref: CY.SJV6589U.22.KA(HW).wp | Yr Ref: SLA6581C (DOA: 10.04.2022)

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Dear Sirs

We refer to your email of even date.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)
M/s C. YOGARAJAH LLC
883 North Bridge Road
#11-03 Southbank
Singapore 198785
Tel : (65) 6292 5838
Fax : (65) 6292 5938
Email : winnie@yoga-legal.com
(UEN No. 201333127N) (GST Reg No. 201333127N)

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From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 13 April 2022 3:27 pm
To: 'winnie@yoga-legal.com' <winnie@yoga-legal.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202526/C02/SLA6581C/LEWLC FW: PRI | Our Ref: CY.SJV6589U.22.KA(HW).wp | Yr Ref: SLA6581C (DOA: 10.04.2022)

Without Prejudice

Our reference: SNM22D202526/C02/SLA6581C/lewlc (insured yet to lodge report)
Your reference: SJV6589U

Dear Sirs / Madam,

ACCIDENT INVOLVING SLA6581C & SJV6589U on 10/04/2022

We refer to your email of 13/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 13 April 2022 3:03 pm
To: 'winnie@yoga-legal.com' <winnie@yoga-legal.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202526/C02/SLA6581C/LEWLC FW: PRI | Our Ref: CY.SJV6589U.22.KA(HW).wp | Yr Ref: SLA6581C (DOA: 10.04.2022)

Without Prejudice
Save as to costs

Dear Jenny ,

Please conduct PRS for SJV6589U. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Wednesday, 13 April 2022 10:30 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI | Our Ref: CY.SJV6589U.22.KA(HW).wp | Yr Ref: SLA6581C (DOA: 10.04.2022)

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TO: China Taiping Insurance (S) Pte Ltd

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR VEHICLES SJV 6589U & SLA 6581C ON 10.04.2022 @ 17:40HRS ALONG AYER RAJAH CRESCENT

We are instructed by Kent Auto Services to notify you of a road traffic accident on 10.04.2022 involving our client's vehicle no. SJV 6589U and vehicle no. SLA 6581C driven by you at the material time. A copy of the Singapore accident statement is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If

we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong

The details of our client's workshop are as follows:-

Kent Auto Services
2 Kaki Bukit Ave 2
#01 – 21 Kaki Bukit Auto Hub
Singapore 417921
Mr. Kent Tan (9754 7573 / 6741 2539)

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)
M/s C. YOGARAJAH LLC
883 North Bridge Road
#11-03 Southbank
Singapore 198785
Tel : (65) 6292 5838
Fax : (65) 6292 5938
Email : winnie@yoga-legal.com
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