

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHD 8827 M**
Your Ref : **YP 9674 R**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 12.04.2022 @ 12:10 hours along Woodlands Industrial Park E6 involving vehicles SHD 8827 M and YP 9674 R

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost- Lump Sum (With GST)	\$ 40,660.00
2. Loss of Income for 74 Days x \$80/ per day	\$ 5,920.00
3. Loss of Rental for 74 Days x \$179.76/ per day	\$ 13,302.24
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
TOTAL	\$ 59,969.69

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Proforma Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : PF.LT.2211016
Inv. Date : 18-11-2022
Ref : 12.04.2022
Terms : 14 Days
Veh. No. : SHD 8827 M
Make & Model : MaxiCab

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$38,000.00	\$38,000.00	\$2,660.00

Remarks:
SHD 8827 M

Subtotal for invoice : S\$38,000.00
GST (7.0%) : S\$2,660.00
Total : S\$40,660.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**

Janice Syn



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "**BIFROST AUTO PTE LTD**" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

Our Ref: CC22040181



Date: 20 April 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/04/2022 @ 12:10 hrs
ALONG WOODLANDS INDUSTRIAL PARK E6
INVOLVING YP9674R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD8827M** (the "Taxi"). The Taxi was hired to **ONG SEOW HUAT IC NO SXXXX513C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.76** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Apr 2022 / 11:08:43

Receipt Date/Time : 13 Apr 2022 / 11:08:43

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220413-001059

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP9674R				
As at 12 Apr 2022/12:10:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YP9674R Enquiry Fee 20220413110800322389	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
411911XXXXXX7094		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

SHD 8827 M

SHD 8827 M

[illegible]

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 12.04.2022 @ 12:10 hours along Woodlands Industrial Park E6 involving vehicles SHD 8827 M and YP 9674 R

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHD 8827 M** at my request, I/We, **Ong Seow Huat** ("the claimant") of **Blk 786C Woodlands Drive 60 # 09 - 75 Singapore 733786** (address) bearing NRIC No **S xxxx513C** the owner / hirer of motor vehicle no **SHD 8827 M**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this _____ day of _____ (month) 20 _____ (year)



Signed by "the claimant"

Name: **Ong Seow Huat**

NRIC No: **S xxxx513C**



Signed by Bifrost Auto Pte Ltd

Name: Regina

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

SATISFACTION VOUCHER

I / We, Ong Seow Huat hereby confirm that repairs to my / our vehicle no. SHD 8827 M have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 12.04.2022 @ 12:10 hrs

Date out: 24-06-2022 @ 16:30



Owner's Signature

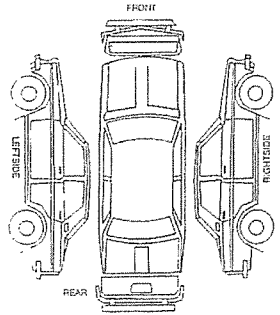
Name: Ong Seow Huat

NRIC No.: S xxxx513C

Date:

Time:

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition								
1. Date: <u>12/04/22</u> Time Received: <u>1315 hrs</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)						
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>Mr ONG</u> Contact No. : <u>839 2253</u> Vehicle No. : <u>SHD 882749</u> Make / Model / Colour : <u>MAXI CAB</u> Email : <u>MAXI CAB</u>		4. Type of Towing: <input type="checkbox"/> Normal Tow <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up						
7. Location: <u>148 Woolman Rd Woke ES</u>		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery						
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others: _____		6. Parts Replaced/Remarks: <u>Front Left Damaged</u>						
10. Odometer Reading : _____ Fuel Level : <table border="1" style="display: inline-table;"><tr><td>F</td><td>1/4</td><td>1/2</td><td>3/4</td><td>E</td></tr></table>		F	1/4	1/2	3/4	E	8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	
F	1/4	1/2	3/4	E				
11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested		 #: Cracked X: Dented /: Scratched O: Missing Signature of Customer _____						
Job Attended 12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input checked="" type="checkbox"/> GAO <input type="checkbox"/> OTHERS Name of Driver : <u>Maack An</u> Vehicle No. : <u>4K 36970</u> Time Dispatch : <u>1315 hrs</u> Time of Arrival : <u>1345 hrs</u> Time Completed : <u>1520 hrs</u>								
Cash Invoice Details (if applicable) 13. Cash Invoice No. : _____								
Customer Acknowledgement a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc. b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses. c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.								
<u>12/04/22</u> Date		<u>1415 hrs</u> Time						
		<u>X</u> Signature of Customer						
14. WORKSHOP Name of Attending Staff/Guard _____ Date & Time of Arrival _____ Signature of Attending Staff/Guard _____								

PAS AUTO PTE LTD

Blk 32, Sin Ming Drive #01-325 Singapore 575706 Tel : 6452 3938 (6 Lines) Fax : 6452 7936

Date: 24/06/2022

SPRINTER AUTOMOBILE

BLK32 SIN MING DRIVE

#01-319,

S'PORE 575706.

Dear Sir/Madam,

Re: Spare Parts From (Daimler South East Asia P/L)

Vehicle No: SHD8827M

Refer to the above mentioned, we regret to inform you that the parts you've order from us currently do not have the stock right now. Hence, we will have to order from Daimler South East Asia P/L.

Therefore, estimated arrival of parts from the agent will be on **18/04/2022 – 17/06/2022**.

We apologize for the inconvenience caused.

Yours faithfully,



PAS AUTO PTE LTD
Blk 32, Sin Ming Drive
#01-325 Singapore 575706
Tel: 6452 3938 Fax: 6452 7936

Pas Auto Pte Ltd

Import & Export Stockist Mercedes-Benz Spare Parts & Accessories



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 224555

Date: 12/04/2022

寶號
Messrs: Bifrost Auto P L

車號
Vehicle No: SHD 8827M 車型
Model No: 1200d (maxi cab)

時間(日/夜)
Time (day/night): Contact No:

由
Location: Woodlands Industrial Park E6

到
To: 14 comfort

Cash \$: 80.00/kc 其他
Others:

經手人
Authorised By: Tow Truck
Driver Name: 9

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.