

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, April 13, 2022 4:30 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** Direct Settlement - Accident Involving YP9674R (OI : CTI - TBA) and SHD8827M (TP : LKK REF - CC6/CTI22003436/pa3) on 12/04/2022  
**Attachments:** LTA Search.pdf; TP GIA REPORT.PDF; TP VIDEO.MP4

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search
- TP video

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***