Meng Yan

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 13 April 2022 2:45 PM

To: assignments; SUR

Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Ashlene

Lee Bee Gan (Strides Automotive Services Pte Ltd)

Subject: FW: PRI for SHC 8490 E – Our Insured: SHB 5308 A on 12.04.2022 Our Ref:

D22001076MFSH/Strides/CL/TPD-1

Ref: TAX/04/22/2029

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SHC8490E Insured: SHB5308A

Workshop: BIFROST AUTO PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: Joanne Tan Jo Ann < joannetan@msfirstcapital.com.sg>

Sent: Wednesday, 13 April 2022 10:44 am

To: MTPRI < MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen. Ong@strides.com.sg>; Assessment Dept

<assessment ltc@bifrostauto.com>; Claims Dept <claims ltr@bifrostauto.com>; Joseph Koh

<claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims

Dept <claims ltv@bifrostauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SHC 8490 E – Our Insured: SHB 5308 A on 12.04.2022 Our Ref: D22001076MFSH/Strides/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards, Joanne Tan Motor Claims

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848 Fax: 6507 3849 | Company Reg. No. 195000106C



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From: Assessment Dept <assessment ltc@bifrostauto.com>

Sent: Tuesday, 12 April 2022 2:11 pm

To: Motor Claims MotorClaims@msfirstcapital.com.sg; Claims Dept Claims_ltr@bifrostauto.com; Joseph Koh Claims_ltr@bifrostauto.com; Claims Dept Claims_ltr@bifrostauto.com; Cl

Dept <claims ltv@bifrostauto.com>

Subject: PRS for our client's vehicle SHC 8490 E and your insured's vehicle SHB 5308 A on 12.04.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Kee Tiong Tat, to notify you of the aforesaid accident involving our client's vehicle SHC 8490 E and your insured's vehicle SHB 5308 A on 12.04.2022.

Please find enclosed our client's LTA Search for your necessary action. We will send out GIA report once avail.

This serves as a **NOTICE** that we are claiming against SHB 5308 A for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: assessment ltc@bifrostauto.com /claims ltv@bifrostauto.com / claims ltm@bifrostauto.com

VEH IN (Date & Time) : 12.04.2022

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards
Regina / Yee
Assessment Dept
BIFROST AUTO PTE LTD