

Meng Yan (LKK Auto)

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Wednesday, 13 April, 2022 1:20 PM
To: assignments@lkkauto.com; Summer (LKK Auto)
Cc: Lim, Kok-Chong
Subject: AIGENCRYPT OWN DAMAGE CLAIM - FBN8422R, EFFICIENCY FOR THE MATTER OF VEHICLE NUMBER OF FBN8422R
Attachments: FBN8422Estimate.pdf; FBN8422R.PDF

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Sbk E <sbk5643e@yahoo.com>
Sent: Monday, April 11, 2022 2:17 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] RE: PRI, Re: Re: RE: OWN DAMAGE CLAIM - FBN8422R, Fw: EFFICIENCY FOR THE MATTER OF VEHICLE NUMBER OF FBN8422R

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Please kindly arrange PRI for this matter. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Tuesday, June 8, 2021, 09:01:11 AM GMT+8, AIG SGP, Claims-Survey <aigsgp_claimssurvey@aig.com> wrote:

Hi Mr. Kwan,

Please attach GIA report and repair estimate.

Thanks.

AIG Claims Survey

From: Sbk E <sbk5643e@yahoo.com>

Sent: Monday, June 7, 2021 6:50 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] Re: RE: OWN DAMAGE CLAIM - FBN8422R, Fw: EFFICIENCY FOR THE MATTER OF VEHICLE NUMBER OF FBN8422R

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Please kindly arrange PRI. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Monday, June 7, 2021, 11:49:52 AM GMT+8, AIG SGP, Claims-Survey <aigsgp_claimssurvey@aig.com> wrote:

Hi Mr. Kwan,

Please contact AIG hotline on the matter of filling GIA report.

Thanks.

AIG Claims Survey

From: Sbk E <sbk5643e@yahoo.com>

Sent: Monday, June 7, 2021 11:00 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] RE: OWN DAMAGE CLAIM - FBN8422R, Fw: EFFICIENCY FOR THE MATTER OF VEHICLE NUMBER OF FBN8422R

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Please refer to the email below. I will like to file an own damage claim for this matter. The Insured has passed away. May I know can the GIA report be waived for this scenario? Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

----- Forwarded Message -----

From: Sbk E <sbk5643e@yahoo.com>

To: "spf_tp_feedback@spf.gov.sg" <spf_tp_feedback@spf.gov.sg>

Sent: Sunday, June 6, 2021, 04:50:19 PM GMT+8

Subject: RE: EFFICIENCY FOR THE MATTER OF VEHICLE NUMBER OF FBN8422R

Dear Sir,

I have spoken to the IO for this matter. He is Firdaus and contact number is 97359237. He said the whole process would take 6 months. I am taken aback as the other case - FBK5719X with IO Saleha took on or about 2 months. Please kindly look into this matter as the motorcycle is a depreciating asset and there is a deadline to meet for own damage claim. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

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