

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 12 April, 2022 6:00 PM  
**To:** Sally; Admin A; assignments@lkkauto.com  
**Cc:** judysoh@visionlawllc.com; emautosolution@singnet.com.sg; simjojo3354@gmail.com; derekkeh@singnet.com.sg  
**Subject:** RE: SNM22D202494/C02/GBA5353U/TAYHP / FW: OUR REF.: E21-MISC.22 (SKV 3807Z @ 12/4/2022) // CHINA TAIPING REF: GBA 5353U

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with EM SOLUTION to conduct survey.

Aside to Vision Law;

Please let us have a copy of your client report to input into Merimen.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Sally <sallychong@visionlawllc.com>  
**Sent:** Tuesday, 12 April 2022 4:51 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** judysoh@visionlawllc.com; emautosolution@singnet.com.sg; simjojo3354@gmail.com; derekkeh@singnet.com.sg  
**Subject:** RE: SNM22D202494/C02/GBA5353U/TAYHP / FW: OUR REF.: E21-MISC.22 (SKV 3807Z @ 12/4/2022) // CHINA TAIPING REF: GBA 5353U

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**VERY URGENT**

Dear Irene,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES**  
**CLAIMANT: TAN SOON HUAT**

**ACCIDENT INVOLVING SKV 3807Z & GBA 5353U ON 12 APRIL 2022 ALONG HONG KONG STREET AT ABOUT 11:30 HRS**

Reference to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment **Kenneth Kong -LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue	:	<b>E M SOLUTION PTE LTD</b>
	:	160, Sin Ming Drive, #03-18/19, Sin Ming Autocity,
	:	Singapore 575722
Contact	:	Ms. Josephine Sim / Ms. Sirina Soon (Tel.: 6456-0226 / 9786 3830)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you and regards.

***Sally Chong***

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

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**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Tuesday, 12 April, 2022 4:07 PM

**To:** 'judysoh@visionlawllc.com'; 'emautosolution@singnet.com.sg'; 'derekkeh@singnet.com.sg'; 'simjojo3354@gmail.com'; 'sallychong@visionlawllc.com'

**Subject:** RE: SNM22D202494/C02/GBA5353U/TAYHP / FW: OUR REF.: E21-MISC.22 (SKV 3807Z @ 12/4/2022) // CHINA TAIPING REF: GBA 5353U

Without Prejudice

Save as to cost

Dear Sirs / Madam,

We refer to your email .

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) [62247478](tel:62247478)/[62247175](tel:62247175)

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 12 April 2022 3:32 PM  
**To:** 'judysoh@visionlawllc.com' <[judysoh@visionlawllc.com](mailto:judysoh@visionlawllc.com)>; 'emautosolution@singnet.com.sg' <[emautosolution@singnet.com.sg](mailto:emautosolution@singnet.com.sg)>; 'derekkeh@singnet.com.sg' <[derekkeh@singnet.com.sg](mailto:derekkeh@singnet.com.sg)>; 'simjojo3354@gmail.com' <[simjojo3354@gmail.com](mailto:simjojo3354@gmail.com)>; 'sallychong@visionlawllc.com' <[sallychong@visionlawllc.com](mailto:sallychong@visionlawllc.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202494/C02/GBA5353U/TAYHP / FW: OUR REF.: E21-MISC.22 (SKV 3807Z @ 12/4/2022) // CHINA TAIPING REF: GBA 5353U

Without Prejudice  
Save as to costs

Dear Irene,

Please conduct PRS for SKV 3807Z. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

NOTICE :

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Judy Soh <[judysoh@visionlawllc.com](mailto:judysoh@visionlawllc.com)>  
**Sent:** Tuesday, 12 April 2022 2:40 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Cecilia Lee Peng Geok <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Cc:** 'EM Solution Pte Ltd' <[emautosolution@singnet.com.sg](mailto:emautosolution@singnet.com.sg)>; [derekkeh@singnet.com.sg](mailto:derekkeh@singnet.com.sg); 'JOJO SIM' <[simjojo3354@gmail.com](mailto:simjojo3354@gmail.com)>; [sallychong@visionlawllc.com](mailto:sallychong@visionlawllc.com)

**Subject:** OUR REF.: E21-MISC.22 (SKV 3807Z @ 12/4/2022) // CHINA TAIPING REF: GBA 5353U  
**Importance:** High

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**URGENT**

Dear Sir,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO  
PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES  
CLAIMANT: TAN SOON HUAT  
ACCIDENT INVOLVING SKV 3807Z & GBA 5353U ON 12 APRIL 2022 ALONG HONG KONG STREET AT ABOUT  
11:30 HRS**

We are instructed by **TAN SOON HUAT** to notify you of a road traffic accident **ON 12 APRIL 2022 ALONG HONG KONG STREET AT ABOUT 11:30 HRS** involving our client's vehicle registration number **SKV 3807Z** and vehicle registration number **GBA 5353U** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you & regards.

*Judy Soh*

(Secretary)  
VISION LAW LLC  
133 NEW BRIDGE ROAD,  
#18-01/02, CHINATOWN POINT,  
SINGAPORE 059413  
TEL.: 6534-2811 (ext 119)  
FAX : 6535-6802

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
Unique Entity No. 200721148H  
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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