

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 13 April, 2022 9:48 AM
To: chan pick yuen; Chan, Shu Hui Agnes; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR'
Cc: Ye, Yong Kang Melvin
Subject: LKK \ CMTD2201222/AGC - SND8540T & GBG2276Y Doa 11/4/22

Without Prejudice

Our Reference: CMTD2201222/AGC
Your Reference: SND8540T

Hi Chris

We refer to your email reply and agreed to appoint **LKK Auto** to conduct the survey.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to survey **SND8540T** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Wednesday, April 13, 2022 9:31 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: Re: PRI \ CMTD2201222/AGC - SND8540T & GBG2276Y Doa 11/4/22

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Mdm ,

LKK Auto Consultant Pte Ltd . Thanks

Best Regards
Chris Chan
New Zen WERKZ Pte Ltd
Hp:92712214

Get [Outlook for iOS](#)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, April 13, 2022 8:38:02 AM
To: chan pick yuen <chris_chanbebe@hotmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: PRI \ CMTD2201222/AGC - SND8540T & GBG2276Y Doa 11/4/22

Our Reference: CMTD2201222/AGC
Your Reference: SND8540T

Date: 13/04/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S NEW ZEN WERKZ PTE LTD

Dear Chris,

ACCIDENT INVOLVING GBG2276Y & SND8540T ON 11.04.22

We refer to your Notice of Accident dated 12/04/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: chan pick yuen <chris_chanbebe@hotmail.com>
Sent: Tuesday, April 12, 2022 4:26 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: [Possible Phish Fraud]SND8540T & GBG2276Y Doa 11/4/22

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

WARNING: Your email security system has determined the message below may be a potential threat.
It may pose as a legitimate company, tricking victims into revealing personal information.
If you do not know the sender or cannot verify the integrity of the message, please do not respond or click on links in the message. Depending on the security settings, clickable URLs may have been modified to provide additional security.

Dear Sir/ Mdm ,

Enclosed is our GIA report .
Please let us have your 10 name list of surveyor to survey our client vehicle: SND8540T . Thanks

Best Regards
Chris Chan
New Zen Werkz Pte Ltd
Hp:92712214

Get [Outlook for iOS](#)