

Meng Yan

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 12 April 2022 5:17 PM
To: claims@garage13.com.sg; Claims Dept of CTI; sur@lkkauto.com; Nivitha (LKK Auto); 'assignments'
Cc: sales@garage13.com.sg
Subject: RE: SNM22D202441/C02/SKW4302B/THAMYL RE: NOA - ACCIDENT INVOLVING SML 2377H & SKW 4302B ALONG RAFFLES BOULEVARD ON 08.04.2022 AT 1825HRS

Without Prejudice

Hi Sir

We do not agree to your proposed surveyor.

Hi LKK

Please conduct PRS.

Please note that there is no documents attached from third party.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Tuesday, April 12, 2022 4:10 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: sales@garage13.com.sg
Subject: RE: SNM22D202441/C02/SKW4302B/THAMYL RE: NOA - ACCIDENT INVOLVING SML 2377H & SKW 4302B ALONG RAFFLES BOULEVARD ON 08.04.2022 AT 1825HRS

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoyp Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Tuesday, 12 April 2022 4:08 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'claims@garage13.com.sg' <claims@garage13.com.sg>

Cc: sales@garage13.com.sg

Subject: RE: SNM22D202441/C02/SKW4302B/THAMYL RE: NOA - ACCIDENT INVOLVING SML 2377H & SKW 4302B ALONG RAFFLES BOULEVARD ON 08.04.2022 AT 1825HRS

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

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3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 12, 2022 3:42 PM
To: 'claims@garage13.com.sg' <claims@garage13.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: sales@garage13.com.sg
Subject: RE: SNM22D202441/C02/SKW4302B/THAMYL RE: NOA - ACCIDENT INVOLVING SML 2377H & SKW 4302B ALONG RAFFLES BOULEVARD ON 08.04.2022 AT 1825HRS

Without Prejudice

Dear Pauline,

Please conduct PRS for SML 2377H.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Tuesday, 12 April 2022 3:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: RE: SNM22D202441/C02/ RE: NOA - ACCIDENT INVOLVING SML 2377H & SKW 4302B ALONG RAFFLES BOULEVARD ON 08.04.2022 AT 1825HRS

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WITHOUT PREJUDICE

Dear Sir,

We had contacted our client and our client had notify us that Bifrost will email you for the withdrawal at Bifrost.

Please let us know the survey soonest.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 11 April 2022 4:35 pm

To: 'claims@garage13.com.sg' <claims@garage13.com.sg>

Cc: sales@garage13.com.sg

Subject: O/R: SNM22D202441/C02/ RE: NOA - ACCIDENT INVOLVING SML 2377H & SKW 4302B ALONG RAFFLES BOULEVARD ON 08.04.2022 AT 1825HRS

Without Prejudice

Dear Sir,

Note there is bifrost PRI. Pls provide withdrawal letter from your client, or bifrost to process pri under your end.

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Thank you

Chong Boon Sen
Claims Department

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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Monday, 11 April 2022 12:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SML 2377H & SKW 4302B ALONG RAFFLES BOULEVARD ON 08.04.2022 AT 1825HRS

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WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia
Garage 13 Pte Ltd
T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

