

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 2 June 2022 9:40 AM
To: claims@premiumauto.com.sg; SUR
Subject: RE: EST - OD CLAIM FOR SMX 5465 D, DOA: 08/04/2022
Attachments: SMX5465D REVISE ESTIMATE.pdf

Dear Jennis,

Please proceed as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Thursday, 14 April 2022 1:38 PM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: EST - OD CLAIM FOR SMX 5465 D, DOA: 08/04/2022

Dear Jennis,

As instructed by our client, please proceed to repair the insured vehicle **SMX 5465D (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 12 April 2022 2:42 PM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: EST - OD CLAIM FOR SMX 5465 D, DOA: 08/04/2022

Dear all,

Attached above is the estimate for your kind reference.

Thank you

Best Regards,

Jennis Tan

Claims Adminstator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 8 April 2022 10:43 AM

To: 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAUTO)' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SMX 5465 D, DOA: 08/04/2022

Dear All,

Kindly register OD claim under AIG for this vehicle. Attached is the GIA report, interview form and undertaking form for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 12/4/22, 1100AM, @ 24 Benoi Sector.

Vehicle is in.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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