

Meng Yan

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 12 April 2022 4:55 PM
To: yvonne; 'SUR'; ASSIGNMENTS@LKKAUTO.COM
Cc: Anu; Claims Dept of CTI
Subject: RE: SNM22D202446/C02/SMW6833Z/TANKW / FW: [NOA]Our ref :
TA.2022.3329.ya(b)Your ref : SMW6833Z (2ND)

[Confidential]

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Yvonne,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: yvonne <yvonne@everestlawllc.com>
Sent: Tuesday, April 12, 2022 4:46 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Anu <anu@everestlawllc.com>
Subject: [PRI] Our ref : TA.2022.3329.ya(b) Your ref : SMW6833Z (2ND)

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our ref : TA.2022.3329.ya(b)
Your ref : SMW6833Z (2ND)

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance (Singapore)
Pte. Ltd.
No. 3 Anson Road,
#16-00 Springleaf Tower,
Singapore 079909
Attn: Motor Claims Department
2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s China Taiping Insurance (Singapore) Pte. Ltd. Vehicle SJW3303S(1ST) inspected as follows by Name:		
Before repair	Parts removed	After repair
_____	_____	_____
Signature	Signature	Signature
Date/ Time:	Date/ Time:	Date/ Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: LENNARD QUEK HSIEN-MIN

ACCIDENT INVOLVING SJW3303S(1ST) & SMW6833Z (2ND) & SLK3580Y(3RD) ON 08 APRIL 2022 ALONG CTE ALONG JALAN BAHAGIA AT ABOUT 2210 HOURS

We refer to the above matter wherein we are instructed to act for LENNARD QUEK HSIEN-MIN, the owner of vehicle no. **SJW3303S(1ST)**.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle **SJW3303S(1ST)** is available as follows, **please call prior appointment** for the pre-repair inspection:

M/s Elites Performance
No. 68 Kaki Bukit Avenue 6,
#01-09 Ark@KB,

Singapore 417896
Tel: 90999558 (Mr Calvin)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the emails to my solicitor Ms Anu. As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bao)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.
If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 12 April 2022 4:40 pm
To: yvonne <yvonne@everestlawllc.com>; Anu <anu@everestlawllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202446/C02/SMW6833Z/TANKW / FW: [NOA]Our ref : TA.2022.3329.ya(b)Your ref : SMW6833Z (2ND)

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING SJW3303S(1ST) & SMW6833Z (2ND) & SLK3580Y(3RD) on 08/04/2022

We refer to your email of 12/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 12, 2022 4:36 PM

To: yvonne@everestlawllc.com; Anu <anu@everestlawllc.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202446/C02/SMW6833Z/TANKW / FW: [NOA]Our ref : TA.2022.3329.ya(b)Your ref : SMW6833Z (2ND)

Without Prejudice

Save as to costs

Dear Billy,

Please conduct PRS for SJW3303S.

Note: officer in charge Billy Tan 63896175.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: yvonne <yvonne@everestlawllc.com>

Sent: Tuesday, 12 April 2022 3:34 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Anu <anu@everestlawllc.com>

Subject: [NOA]Our ref : TA.2022.3329.ya(b)Your ref : SMW6833Z (2ND)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our ref : TA.2022.3329.ya(b)
Your ref : SMW6833Z (2ND)

PLEASE REPLY VIA EMAIL (yvonne@everestlawllc.com)

China Taiping Insurance (Singapore) Pte. Ltd.
No. 3 Anson Road,
#16-00 Springleaf Tower,
Singapore 079909
Attn: Motor Claims Department
NOTICE OF ACCIDENT

For your information only
Owner of **SMW6833Z (2ND)**

Dear Sir/Madam,

CLAIMANT: LENNARD QUEK HSIEN-MIN
ACCIDENT INVOLVING SJW3303S(1ST) & SMW6833Z (2ND) & SLK3580Y(3RD) ON 08 APRIL 2022 ALONG CTE ALONG JALAN BAHAGIA AT ABOUT 2210 HOURS

We are instructed by **LENNARD QUEK HSIEN-MIN** to notify you (the insurer of **SMW6833Z (2ND)**) of a road traffic accident on **08 APRIL 2022 ALONG CTE ALONG JALAN BAHAGIA AT ABOUT 2210 HOURS** involving our client's vehicle registration number **SJW3303S(1ST)** and vehicle registration number **SMW6833Z (2ND)** driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **SJW3303S(1ST)** has been damaged. Before our client proceed to repair the damaged vehicle:

1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
2. Please forward a copy of your insured's report.

Our client proposes to use one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- | | |
|---|--|
| 1. Terrence Hong (TY5 Consultancy) | 5. Patrick Ng (Carlink Consultancy) |
| 2. Kelvin Teo (KAAS Automotive Appraising Services) | 6. Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd) |
| 3. Andrew How (Prominent Appraiser Services) | 7. Yap Teck Chye (Mc-Coy Appraiser Pte Ltd) |
| 4. Michael Yap (Mc-Coy Appraisal Pte Ltd) | 8. Cheong KH (CL Apprasier Pte Ltd) |

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[Please attention the emails to my solicitor Ms Anu. As part of our COVID-19 measures, we encourage telecommunting, please communciate with us via email only to avoid any delay in reply.]

Regards,
Yvonne Ang (Bao)
(Paralegal/In-house counsel)
For and on behalf of solicitor Ms Tiwary
M/s Everest Law LLC
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876
Tel: 69707502 | Fax: 69707503

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.