Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, April 12, 2022 11:55 PM

To: Claims Dept of CTI

Cc: Admin A; Cecilia Chong (LKK Auto)

Subject: Direct Settlement - Accident Involving GBK1245Y (OI : CTI - TBA) and SHA3413Y (TP :

LKK REF - CC3/CTI22003403/Vga3) on 09.04.2022

Attachments: TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 3413Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.