

Our Ref: CT0422/SHA1388A/CK(st)
Date: 25.04.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 10.04.2022 INVOLVING SHA1388A & SMR6239R ALONG 422B NORTHSHORE DR

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA1388A, which was involved in the captioned accident with your insured vehicle No SMR6239R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,905.50
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	0 days x S\$ 0.00	S\$	0.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,408.26
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHA1388A , SMR6239R
422B NORTHSHORE DR****ON 10-Apr-22 18:10**

I / We

PHILIP LEE HENG POH

(Hirer) NRIC No.:

SXXXX743I

and/or

(Relief) NRIC No.:

SXXXX743I

Taxi Number

SHA1388A

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

11-Apr-2022

Name of Hirer

PHILIP LEE HENG POH

Hirer NRIC

SXXXX743I

Signature :



Address

**422B NORTHSHORE DR #03-733
822422**

Contact No.

94520661

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00060872100 Claim No : SNM22D202463C02/SMR6239R

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,950.00**
SINGAPORE DOLLAR THREE THOUSAND NINE HUNDRED FIFTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA1388A
Insured Vehicle No. : SMR6239R

Date of Loss : 10/04/2022
Place of Accident : NORTHSHORE DR.

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WANG YONG
Driver Name : WANG PINGPING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

1) Global Sum	S\$ 3,950.00
	=====
TOTAL.	S\$ 3,950.00
	=====

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature :  Date : 10.7.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

Workshops205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA1388A**MAKE**
HYUNDAI**MODEL**
IONIQ(G2)**DATE OF REG**
30.04.2019**CHASSIS CODE**
KMH851CVKU146130**NO/DATE**
91668668 22.04.2022**JOB NO.**
305511922**ODOMETER READING**
_____**JOB TYPE**

Description : 3P 10.04.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,650.00
Add GST @	7.000 %	255.50
Total Invoice amount		3,905.50

Issued by : CHEWBEELENG 22.04.2022 16:45:41
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1. BY ORDERING THROUGH ALL E-BOOKINGABLE PRECAUTIONS AGAINST THEFT, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT COMPANY'S RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE BY WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED BY CUSTOMER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte LtdHead Office:
205 Braddell Road
Singapore 579701**ACCOUNT No.****INVOICE No.****AMOUNT****BANK/CHQ No.**

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040139

Date: 22 April 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/04/2022 @ 18:10 hrs
ALONG 422B NORTSHORE DR
INVOLVING SMR6239R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1388A** (the "Taxi"). The Taxi was hired to **PHILIP LEE HENG POH IC NO SXXXX743I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMR6239R

Date of Accident

10/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 12/04/2021 - 11/04/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 11/04/2022 10:40

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHR 13 APR A

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO						FROM	TO
353585	363	0730	0830	07/04/2022	Andy	356	828	284	2100	0330
353963	378	2010	0400	08/04/22	ve	357	086	258	0430	1830
354211	248	0430	1508	04/2022	Andy	357	442	356	2110	0410
354501	330	0430	0819	04/22	cat	357	119	271	0030	1030
354882	321	0030	0801	04/22	Ca	357	089	270	0030	182)
355104	242	2050	0245	11/04/22	9			SMH388A	0900	-
355387	283	0430	1800	14/04/22	9			Depot	1615	-
355662	279	2015	0310							
355662	298	0430	0703							
356226	261	2125	0300							
356774	318	0430	0800							

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 24 May 2022 5:30 pm
To: WANGYONG8765@HOTMAIL.COM
Cc: PINGPINGWANG0206@GMAIL.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SMR 6239R & SHA 1388A ON 10/04/2022
Attachments: SHA1388A doa 10.4.22.mp4
Importance: High

Our Ref: CC3/CTI22003402/Vga3

24 MAY 2022

WANG YONG
DRIVER: WANG PINGPING

Dear Sir/Madam,

ACCIDENT INVOLVING SMR 6239R & SHA 1388A ON 10/04/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Saturday, 3 September 2022 7:09 pm
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto); Admin A
Subject: RE: CTP REF NO. SNM22D202463C02 -----Direct Settlement - Accident Involving SMR6239R (OI : CTI - TBA) and SHA1388A (TP : LKK REF - CC3/CTI22003402/Vga3) on 10/04/2022

Dear Sir/Mdm,

We refer to the above captioned matter.

Please propose to offer in between 50% - 100%.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 30 June 2022 10:04 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: CTP REF NO. SNM22D202463C02 -----Direct Settlement - Accident Involving SMR6239R (OI : CTI - TBA) and SHA1388A (TP : LKK REF - CC3/CTI22003402/Vga3) on 10/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D202463**
Our ref : CC3/CTI22003402/Vga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMR 6239R (OI) & SHA 1388A (TP) ON 10.04.2022

We refer to the above matter.

It is a BOLA S9 collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,408.26 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,240.26	\$ 3,905.50
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 500.76 (4days x \$125.19)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,743.02	<u>\$ 4,408.26</u>

**03 days recommendation for repair + 1PRS = 4days

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 13 April 2022 5:23 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTP REF NO. SNM22D202463C02 -----Direct Settlement - Accident Involving SMR6239R (OI : CTI - TBA) and SHA1388A (TP : LKK REF - CC3/CTI22003402/Vga3) on 10/04/2022