

## Asher Sng (LKKAuto)

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**From:** Aunteng <aunteng@premiumcarz.com.sg>  
**Sent:** Tuesday, 26 April 2022 17:24  
**To:** Asher Sng (LKKAuto)  
**Subject:** Re: Accident involving SKJ1241G & GBL837R on 8/4/2022 \*\*\* LKK REF: CC6/CTI22003401/Aea3

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher

Refer to the above matter.

Our client would like to withdraw from our side.

Client will be taking over this case for recovery.

Regards  
Aun Teng  
Premium Carz Services Pte Ltd  
Tel: 6636 9100 Fax: 6636 9113  
1 Kaki Bukit Avenue 6  
#01-90 Autobay@Kaki Bukit  
Singapore 417883

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**From:** Aunteng <aunteng@premiumcarz.com.sg>  
**Sent:** 25 April 2022 13:27  
**To:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Subject:** Re: Accident involving SKJ1241G & GBL837R on 8/4/2022 \*\*\* LKK REF: CC6/CTI22003401/Aea3

Hi Asher

Refer to the above matter.

Please advise on the claim status.

Regards  
Aun Teng  
Premium Carz Services Pte Ltd  
Tel: 6636 9100 Fax: 6636 9113  
1 Kaki Bukit Avenue 6  
#01-90 Autobay@Kaki Bukit  
Singapore 417883

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**From:** Aunteng <aunteng@premiumcarz.com.sg>  
**Sent:** 14 April 2022 10:01  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** Re: Accident involving SKJ1241G & GBL837R on 8/4/2022 \*\*\* LKK REF: CC6/CTI22003401/Aea3

Hi Asher

Attached front and rear video footage for your perusal.

Regards  
Aun Teng  
Premium Carz Services Pte Ltd  
Tel: 6636 9100 Fax: 6636 9113  
1 Kaki Bukit Avenue 6  
#01-90 Autobay@Kaki Bukit  
Singapore 417883

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** 13 April 2022 16:56  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Aunteng <aunteng@premiumcarz.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident involving SKJ1241G & GBL837R on 8/4/2022 \*\*\* LKK REF: CC6/CTI22003401/Aea3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report below.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

**Note:** We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

**Sent:** Wednesday, 13 April 2022 16:38

**To:** 'Aunteng' <aunteng@premiumcarz.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: Accident involving SKJ1241G & GBL837R on 8/4/2022 \*\*\* LKK REF: CC6/CTI22003401/Aea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

**SKETCH PLAN**

(A) GBL837R (B) SKJ1241G

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 8/4/22 at 11:30am. I was driving my vehicle (A) GBL837R along Ubi Ave 2 open carpark in front Blk 3024. As I was fitting to my right to exit the carpark. There was 2 exit gantry in this carpark. Suddenly Vehicle (B) SKJ1241G cut into my lane and cause his vehicle hit onto my vehicle front left portion.

**Please provide us the following.**

- evidence i.e. video and scene photo.
- PIR result (if any)

Please note that for liability, claim negotiation and settlement, please contact **Asher**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, April 12, 2022 10:43 AM

**To:** 'Aunteng' <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Accident involving SKJ1241G & GBL837R on 8/4/2022

Dear Aun Teng,

Thank you for the assignment.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Aunteng <[aunteng@premiumcarz.com.sg](mailto:aunteng@premiumcarz.com.sg)>

**Sent:** Tuesday, 12 April, 2022 9:47 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Accident involving SKJ1241G & GBL837R on 8/4/2022

Dear Officer-in-charge

Refer to the above matter.

Attached our client accident report for you to create a third-party file. The password is SKJ1241G3435D.

Our client's vehicle is SKJ1241G.

Your insured's vehicle is GBL837R (China Taiping).

In the meantime, please forward us a copy of your insured's report and advise us on the liability.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6  
#01-90 Autobay@Kaki Bukit  
Singapore 417883

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 11 May 2022 10:21  
**To:** Chee So Chow  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: SNM22D202440C02 - Direct Settlement - Accident Involving GBL837R (OI : CTI - TBA) AND SKJ1241G (TP : LKK REF - CC6/CTI22003401/Aea3) on 08/04/2022  
**Attachments:** EMAIL FROM WSP DD 26.04.22.pdf; TP REAR VIDEO.mp4; TP FRONT VIDEO.mp4

Hi So Chow,

We refer to the above matter.

The liability seems not in the favour of the third party.

Repairer have informed claimant withdraw the case from the repairer.

In view we will process to submit our WP report and close off the matter at our end.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Wednesday, 13 April 2022 16:24  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** RE:SNM22D202440C02 - Direct Settlement - Accident Involving GBL837R (OI : CTI - TBA) AND SKJ1241G (TP : LKK REF - CC6/CTI22003401/Aea3) on 08/04/2022

Hi all

Please see attached for our insured's GIA report

Password will be given in the next email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, April 12, 2022 8:46 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBL837R (OI : CTI - TBA) AND SKJ1241G (TP : LKK REF - CC6/CTI22003401/Aea3) on 08/04/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKJ 1241G at M/s Premium Carz Services Pte Ltd on 12.04.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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