

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 12 April, 2022 11:40 AM
To: Ruby Ong; Chan, Shu Hui Agnes; admin-d@lkkauto.com; assignments@lkkauto.com; 'SUR'
Cc: Eurosuccess0202@gmail.com
Subject: LKK/MC \ CMTD2201202/AGC(nr) - SGX6736L ACC ON 06.04.22 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJP5750H [Our Ref. TCL.ro.50098.22.ess]

Without Prejudice

Our Reference: CMTD2201202/AGC
Your Reference: TCL.ro.50098.22.ess

Dear Ruby,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **SJP5750H** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please submit with your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau,

parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Tuesday, April 12, 2022 11:35 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Eurosuccess0202@gmail.com

Subject: RE: PRI \ CMTD2201202/AGC(nr) - SGX6736L ACC ON 06.04.22 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJP5750H [Our Ref. TCL.ro.50098.22.ess]

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Grace

We refer to your email of even date.

Our client is agreeable to appoint **Marcus Chua of LKK Auto Consultants** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SJP 5750H**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313
www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 12 April 2022 11:28 AM

To: Ruby Ong <ruby@htapartners.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Eurosucccess0202@gmail.com

Subject: PRI \ CMTD2201202/AGC(nr) - SGX6736L ACC ON 06.04.22 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJP5750H [Our Ref. TCL.ro.50098.22.ess]

Our Reference: CMTD2201202/AGC

Your Reference: TCL.ro.50098.22.ess

Without Prejudice

EMAIL ONLY

Date: 12/04/2022

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S HIN TAT AUGUSTINE & PARTNERS

Hi Ruby,

ACCIDENT INVOLVING SGX6736L & SJP5750H ON 06.04.22

We refer to your Notice of Accident dated 11/04/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	
	RT Appraisal Pte Ltd	Ricky Teng	
		Elgene Teng	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO

INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Monday, April 11, 2022 6:53 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Eurosucccess0202@gmail.com

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SJP 5750H [Our Ref. TCL.ro.50098.22.ess]

Importance: High

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SGX 6736L

Our ref : TCL.ro.50098.22.ess

WITHOUT PREJUDICE

11 April 2022

Sompo Insurance Singapore Pte Ltd

Motor Claims Department

50 Raffles Place

#05-01 Singapore Land Tower

Singapore 0486

By Email Only

VERY URGENT

Dear Sirs

CLAIMANT: HO CHUI LIN

NOTICE OF ACCIDENT & PRE-REPAIR SURVEY – ACCIDENT INVOLVING SJP 5750H & SGX 6736L ALONG TYRWHITT ROAD EXITING JALAN BESAR STADIUM ON 6 APRIL 2022 @ 2127HRS

We are instructed by Ho Chui Lin to notify you of a road traffic accident on 6 April 2022 at about 2127hrs along Tyrwhitt Road exiting Jalan Besar Stadium involving our client's vehicle registration number SJP 5750H and vehicle registration number SGX 6736L driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.