

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 12 April, 2022 7:45 AM  
**To:** yvonne; SUR; assignments  
**Cc:** Anu  
**Subject:** RE: [PRI]Our ref : TA.2022.3327.ya(b)Your ref: SKE5270Y(2ND) & SMM3734Z(3RD)

### WITHOUT PREJUDICE

Dear Yvonne,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** yvonne <yvonne@everestlawllc.com>  
**Sent:** Monday, 11 April 2022 5:43 PM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Anu <anu@everestlawllc.com>  
**Subject:** [PRI]Our ref : TA.2022.3327.ya(b)Your ref : SKE5270Y(2ND) & SMM3734Z(3RD)

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Our ref : TA.2022.3327.ya(b)  
Your ref : SKE5270Y(2ND) & SMM3734Z(3RD)

PLEASE REPLY VIA EMAIL ([yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com))

China Taiping Insurance (Singapore) Pte. Ltd.  
No. 3 Anson Road,  
#16-00 Springleaf Tower,  
Singapore 079909  
Attn: Motor Claims Department  
**2 DAYS' PRE-REPAIR NOTICE**

Surveyor from M/s China Taiping Insurance (Singapore) Pte. Ltd.  
Vehicle **SMH7263R(1ST)** inspected as follows by Name:

Before repair	Parts removed	After repair
_____ Signature Date/ Time:	_____ Signature Date/ Time:	_____ Signature Date/ Time:

Dear Sir/Madam,

**NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE**

**CLAIMANT: HENG GUAN SENG**

**ACCIDENT INVOLVING SMH7263R(1ST) & SKE5270Y(2ND) & SMM3734Z(3RD) ON 09 APRIL 2022 ALONG PIE TOWARDS JURONG NEAR 12 SIMS DRIVE AT ABOUT 1118 HOURS**

We refer to the above matter wherein we are instructed to act for HENG GUAN SENG, the owner of vehicle no. **SMH7263R(1ST)**.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle **SMH7263R(1ST)** is available as follows, please call prior appointment for the pre-repair inspection:

M/s Orion Autoclinic Pte Ltd  
No. 25 Kaki Bukit Road 4,  
#03-31 Synergy@KB, Singapore 417800  
Tel: 88689292 (Jay)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

[Please attention the emails to my solicitor Ms Anu. As part of our COVID-19 measures, we encourage telecommuting, please communicate with us via email only to avoid any delay in reply.]

Regards,  
Yvonne Ang (Bao)  
(Paralegal/In-house counsel)  
For and on behalf of solicitor Ms Tiwary  
M/s Everest Law LLC  
No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876  
Tel: 69707502 | Fax: 69707503

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Monday, 11 April 2022 5:37 pm

**To:** yvonne <[yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com)>; Anu <[anu@everestlawllc.com](mailto:anu@everestlawllc.com)>

**Subject:** RE: SNM22D202462/C02/SKE5270Y/TANCHC / FW: [NOA]Our ref: TA.2022.3327.ya(b)Your ref: SKE5270Y(2ND) & SMM3734Z(3RD)

**Without Prejudice**

**Our reference: SNM22D202462/C02/SKE5270Y/TANCHC**

**Your reference: TA.2022.3327.ya(b)**

Dear Sirs,

We refer to your email of 11.04.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 11 April 2022 5:31 pm

**To:** 'yvonne@everestlawllc.com' <[yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com)>; 'anu@everestlawllc.com' <[anu@everestlawllc.com](mailto:anu@everestlawllc.com)>; Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202462/C02/SKE5270Y/TANCHC / FW: [NOA]Our ref : TA.2022.3327.ya(b)Your ref : SKE5270Y(2ND) & SMM3734Z(3RD)

Without Prejudice  
Save as to costs

Dear Jacqueline,

Please conduct PRS for **SMH7263R**.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** yvonne <[yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com)>  
**Sent:** Monday, 11 April 2022 1:13 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Anu <[anu@everestlawllc.com](mailto:anu@everestlawllc.com)>  
**Subject:** [NOA]Our ref : TA.2022.3327.ya(b)Your ref : SKE5270Y(2ND) & SMM3734Z(3RD)

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Our ref : TA.2022.3327.ya(b)  
Your ref : SKE5270Y(2ND) & SMM3734Z(3RD)

PLEASE REPLY VIA EMAIL ([yvonne@everestlawllc.com](mailto:yvonne@everestlawllc.com))

China Taiping Insurance (Singapore) Pte. Ltd.  
No. 3 Anson Road,  
#16-00 Springleaf Tower,  
Singapore 079909  
Attn: Motor Claims Department  
**NOTICE OF ACCIDENT**

For your information only  
Owner of SKE5270Y(2ND) & SMM3734Z(3RD)

Dear Sir/Madam,

**CLAIMANT: HENG GUAN SENG**

**ACCIDENT INVOLVING SMH7263R(1ST) & SKE5270Y(2ND) & SMM3734Z(3RD) ON 09 APRIL 2022 ALONG PIE TOWARDS JURONG NEAR 12 SIMS DRIVE AT ABOUT 1118 HOURS**

We are instructed by **HENG GUAN SENG** to notify you (the insurer of **SKE5270Y(2ND) & SMM3734Z(3RD)**) of a road traffic accident on **09 APRIL 2022 ALONG PIE TOWARDS JURONG NEAR 12 SIMS DRIVE AT ABOUT 1118 HOURS** involving our client's vehicle registration number SMH7263R(1ST) and vehicle registration number SKE5270Y(2ND) & SMM3734Z(3RD) driven by your insured at the material time.

A copy of the Singapore accident statement /traffic police report filed is enclosed.

As a result of the accident, our client's vehicle **SMH7263R(1ST)** has been damaged. Before our client proceed to repair the damaged vehicle:

1. Please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle; and
2. Please forward a copy of your insured's report.

Our client proposes to use one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- |   |  |
|---|--|
| 1. Andrew How (Prominent Appraiser Services)        | 5. Patrick Ng (Carlink Consultancy)              |
| 2. Terrence Hong (TY5 Consultancy)                  | 6. Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd) |
| 3. Kelvin Teo (KAAS Automotive Appraising Services) | 7. Yap Teck Chye (Mc-Coy Appraiser Pte Ltd)      |
| 4. Michael Yap (Mc-Coy Appraisal Pte Ltd)           | 8. Cheong KH (CL Apprasier Pte Ltd)              |

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

[Please attention the emails to my solicitor Ms Anu. As part of our COVID-19 measures, we encourage telecommuting, please communciate with us via email only to avoid any delay in reply.]

Regards,

Yvonne Ang (Bao)

(Paralegal/In-house counsel)

For and on behalf of solicitor Ms Tiwary

M/s Everest Law LLC

No. 151 Chin Swee Road, #12-12 Manhattan House, Singapore 169876

Tel: 69707502 | Fax: 69707503

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