

Meng Yan

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 12 April 2022 9:36 AM
To: Patrick Tia Jee Kiang; Ngotw@sparkcarcare.com; BrendaNg@sparkcarcare.com; kristytay@sparkcarcare.com; RohaniM@sparkcarcare.com; assignments
Subject: RE: SNM22D202127/C02/SMC4137T/CHNGPW / FW: SMF2583K / TP CLAIM AGAINST SMC4137T/DOA25/03/2022/ LIABILITY CLEARANCE AND SURVEY

Without Prejudice, Save as to Costs

Dear Sirs

We refer to the above matter.

Please be advised that liability is in favor of your client.

We are prepared to do Direct settlement, and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

We shall appoint M/S LKK to conduct pre-repair survey.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, April 11, 2022 5:39 PM
To: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Ngotw@sparkcarcare.com; BrendaNg@sparkcarcare.com; kristytay@sparkcarcare.com; RohaniM@sparkcarcare.com; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R: SNM22D202127/C02/SMC4137T/CHNGPW / FW: SMF2583K / TP CLAIM AGAINST SMC4137T/DOA25/03/2022/ LIABILITY CLEARANCE AND SURVEY

Without Prejudice

Dear Adeline,

Please conduct PRS for **SMF2583K**.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen
Claims Department

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From: Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>
Sent: Monday, 11 April 2022 2:38 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ngo Toh Wee <Ngotw@sparkcarcare.com>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>
Subject: SMF2583K / TP CLAIM AGAINST SMC4137T/DOA25/03/2022/ LIABILITY CLEARANCE AND SURVEY

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Dear Claim,
Kindly refer to documents attached and revert liability soonest and survey.
Car in Braddell workshop.

Thank you
Patrick Tia
Customer Care Specialist(Accident Repair)
T:63837441 | M: 97288916
W: www.Sparkcarcare.com

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