

Meng Yan

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 11 April 2022 11:53 PM
To: LOH Cynthia; Jade Wu; assignments
Cc: SG AXA Insurance SM Motor Doc; Admin A; SUR
Subject: RE: S1M0378Z_ACKNOWLEDGMENT_REQUEST_FOR_PHYSICAL_REINSPECTION_Your Ref: JW/ns/20221432-215(SMX9237U); ACCIDENT INVOLVING SH6008Y & SMX9237U ON 01/04/2021 *** LKK REF: CS3/ASM21004345/Qqce2
Attachments: 2022.04.04 - SMX9237U - LOD (completed).pdf

Dear Cynthia,

Thank you for your email.

Hi assignment team,

Please follow up.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: LOH Cynthia [mailto:cynthia.loh@axa.com.sg]
Sent: Monday, April 11, 2022 11:17 PM
To: Jade Wu <jadewu@mcplaw.com.sg>
Cc: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: S1M0378Z_ACKNOWLEDGMENT_REQUEST_FOR_PHYSICAL_REINSPECTION_Your Ref: JW/ns/20221432-215(SMX9237U); ACCIDENT INVOLVING SH6008Y & SMX9237U ON 01/04/2021

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

We acknowledge receipt of your letter dated 04/04/2022 with the enclosures.

We would like to conduct a physical reinspection of your client's vehicle SMX9237U. Please let us know a suitable date and time.

We would appreciate that in letting us know the date, your client could allow us at least 7 days of lead-time. This is to allow us to co-ordinate with the surveyor concerning the physical reinspection date and time.

May we hear from you in due course.

*Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.

- For OD/TP surveys, email to motor.survey@axa.com.sg
- For other correspondences, email to motor.doc@axa.com.sg

Thanks & Regards,



Cynthia Loh | Specialist, Motor Claims Department

AXA Insurance Pte Ltd

Email: cynthia.loh@axa.com.sg

Customer Care No. 1800 8804888

www.axa.com.sg



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Internal

From: Jade Wu <jadewu@mcplaw.com.sg>

Sent: Monday, April 4, 2022 12:36 PM

To: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>

Subject: [EXTERNAL] LOD - Our Ref: JW/ns/20221432-215(SMX9237U); Your Ref: SH6008Y

Dear Sirs,

Please find attached letter of demand dated 4 April 2022 and the supporting documents for your attention.

Thank you.

Kind regards

Nicole Soong

For and on behalf of Ms Jade Wu

Matthew Chiong Partnership

8 Eu Tong Seng Street, The Central, Office 1, #11-96/97, Singapore 059818

M: +65 9170 7849 | DID: +65 6812 0630 | T: +65 6224 0405 | F: +65 6812 0519

E: jadewu@mcplaw.com.sg W: www.mcplaw.com.sg

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