

Our Ref: CT0422/SHC1812G/CK(st)  
Date: 25.04.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

**ACCIDENT ON 07.04.2022 INVOLVING SHC1812G & GW 1058Z ALONG BLK 517 BEDOK NORTH AVE 2**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC1812G, which was involved in the captioned accident with your insured vehicle No GW 1058Z.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	4,419.35
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 5,447.30**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC1812G , GW1058Z  
BLK 517 BEDOK NORTH AVE 2****ON 07-Apr-22 14:15**

I / We

**NG SIANG SOON**(Hirer) NRIC No.: **SXXXX259G**

and/or

(Relief) NRIC No.: **SXXXX259G**

Taxi Number

**SHC1812G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**07-Apr-2022**

Name of Hirer

**NG SIANG SOON**

Hirer NRIC

**SXXXX259G**

Signature :



Address

**683A EDGEDALE PLAINS #03-711  
821683**

Contact No.

**84998671**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00026952200      Claim No : SNM22D202425/C02/GW1058Z/LEWLC  
Claimant : COMFORT TRANSPORTATION PTE LTD  
Amount : S\$5,122.11  
          DOLLARS FIVE THOUSAND ONE HUNDRED TWENTY TWO AND CENTS  
          ELEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 1812G  
Insured Vehicle No. : GW 1058Z

Date of Loss : 07/04/2022  
Place of Accident : 517 BEDOK NORTH AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEXVELL  
Driver Name : TAN WENG KIAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,419.35
(3) Loss of Use/Rental/Earning	S\$	700.76
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	5,122.11
	=====	

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Claimant Name : COMFORT TRANSPORTATION PTE LTD      NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_ Date : 18.7.2022  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO

SHC1812G

**MAKE**

HYUNDAI

## MODEL

IONIQ(G3)

DATE OF REG

16.01.2020

CHASSIS CODE

KMHLB41UMFU064515

INV. NO/DATE

INV. NO/DATE  
91668625 22.04.2022

JOB NO. \_\_\_\_\_

305511693

ODOMETER READING

DATE/TIME IN

07.04.2022 15:15

Description : 3P 07.04.2022

S/No	Part No.
------	----------

Oty	Unit	Price	%Disc	Net
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## PART REQUISITION

0001	04-01-0104-0578	COVER-FR BUMPER#	1	481.10	20.00	384.88
0002	04-01-0104-3818	BRACKET-FR BUMPER SIDE LH	1	28.00	20.00	22.40
0003	04-01-0104-2835	LAMP ASSY-HEAD LH#	1	2,110.30	20.00	1,688.24
0004	04-01-0104-2685	MOULDING-FRONT BUMPER LH	1	186.90	20.00	149.52
0005	04-01-0104-3813	EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0006	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0007	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	364.40	20.00	291.52
SUB-TOTAL						2,852.64

### JOB NATURE

0001	L	BUMPER COVER CLIP REAR	17.60	17.60
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**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91668625	4,419.35	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

**GST REG. NO. M2-8921817-3**

# TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC1812G

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
16.01.2020

CHASSIS CODE  
KMHLB41UMFU064515

INV. NO/DATE  
91668625 22.04.2022

JOB NO.  
305511693

ODOMETER READING

DATE/TIME IN  
07.04.2022 15:15

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	PB	PANEL BEATING SHC1812G-TP		700.00		700.00
0003	SP	SPRAYPAINT CHARGE		500.00		500.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
0005	17-01	CHECK ALL LIGHTING		30.00		30.00
		SUB-TOTAL				1,277.60

Items total		4,130.24
Add GST @	7.000 %	289.11
Invoice amount		4,419.35

Issued by : CHEWBEELENG 22.04.2022 15:27:21  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

Repair Type: CUSO/37/37  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91668625	4,419.35	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT22040101

Date: 22 April 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      07/04/2022    @   14:15 hrs  
ALONG                              BLK 517 BEDOK NORTH AVE 2  
INVOLVING                      GW1058Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1812G** (the "Taxi"). The Taxi was hired to **NG SIANG SOON IC NO SXXXX259G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

9C181DH8

[illegible]


INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

GW1058Z

Date of Accident

07/04/2022 

**Reset**

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **12/03/2022 - 11/03/2023**

Requested By ..... **Por Moy Juan (COMFORTDELG...**

Requested Date ..... **07/04/2022 15:59**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SNC18129



**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 5 May 2022 11:02 AM  
**To:** YONGJIE82@YAHOO.COM  
**Subject:** ACCIDENT INVOLVING GW 1058Z AND SHC 1812G ON 07/04/2022

**Our Ref:** CC3/CTI22003351/Vea3

5 May 2022

**LEXVELL**

Dear Sir/Madam,

**ACCIDENT INVOLVING GW 1058Z AND SHC 1812G ON 07/04/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAuto)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 14 July 2022 13:16  
**To:** Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Hi Asher

Please proceed mandate up to **S\$ 5,122.11**

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Friday, 24 June 2022 3:36 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

[Strictly Confidential]

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Your ref : SNM22D202425/C02/GW1058Z/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit parking lot and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$5,122.11 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 5,751.55	\$ 4,419.35
2. Loss of Rental (5days x \$125.19)	\$ 625.95	\$ 500.76 (4days x \$125.19)
3. Loss of Income (5days x \$80)	\$ 400.00	\$ 200.00 (4days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,779.50	<b>\$ 5,122.11</b>

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24.06.22 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 12 April 2022 14:29

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

[Strictly Confidential]

Hi Asher,

As spoken, Reattached with same password.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** Jenny Lew  
**Sent:** Tuesday, 12 April 2022 2:17 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

Hi Mei Kwan / Asher,

Please refer to attached.

Password is insured carplate number.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 12 April 2022 2:04 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202425/C02/GW1058Z/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 11 April 2022 11:56 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1812G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***