

## Mei Kwan (LKKAuto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, April 12, 2022 2:29 PM  
**To:** Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022  
**Attachments:** GW1058Z.zip  
**Categories:** HMK

[Strictly Confidential]

Hi Asher,

As spoken, Reattached with same password.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jenny Lew  
**Sent:** Tuesday, 12 April 2022 2:17 pm  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

Hi Mei Kwan / Asher,

Please refer to attached.

Password is insured carplate number.

Thank you.

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Regards,

**Jenny Lew**

Executive

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 12 April 2022 2:04 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202425/C02/GW1058Z/LEWLC / FW: Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202425/C02/GW1058Z/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 11 April 2022 11:56 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GW1058Z (OI : CTI - TBA) and SHC1812G (TP : LKK REF - CC3/CTI22003351/Vea3) on 07/04/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 1812G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*