

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 12 September 2022 10:04 AM
To: 'Operation / Kristine'
Cc: Admin A
Subject: RE: [EXTERNAL] RE: PENDING DV FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N
Attachments: DS FORM_SND4488M.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Operation / Kristine <operation@tlauto.com.sg>
Sent: Friday, 9 September 2022 4:28 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [EXTERNAL] RE: PENDING DV FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Without Prejudice,

Dear Hsiao Tong,

We confirmed accept your offer of \$4,132.38 in full and final settlement of this claim.

Kindly forward us your DV.

Thanks & regards,

Kristine Goh



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 9 September, 2022 4:03 PM

To: operation@tlauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] RE: PENDING OFFER FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,824.93
2. Loss of Use (5days x \$60.00)	\$ 300.00
3. LTA Search Fee	\$ 7.45
Total	\$ 4,132.38

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: OH Vale <vale.oh@axa.com.sg>

Sent: Friday, 9 September 2022 9:43 AM

To: Operation / Kristine <operation@tlauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] RE: PENDING OFFER FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Hi Hsiao Tong

Pls expedite, thank you.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd

vale.oh@axa.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Bridge Road #03-11 The South Bridge Tower, Singapore 189767

Customer Care No. 1800 8804888

www.axa.com.sg



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Internal

From: Operation / Kristine <operation@tlauto.com.sg>

Sent: Friday, September 9, 2022 9:29 AM

To: OH Vale <vale.oh@axa.com.sg>

Subject: [EXTERNAL] RE: PENDING OFFER FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Reminder

Without Prejudice,

Dear Vale,

We refer to the above matter, and further to our email dated 31.05.2022/ 08.08.2022. and 01.09.2022.

We note that to-date, we have yet to receive any offer..

Kindly expedite and revert to us with your offer as soon as possible.

Your early is much appreciated.

Thanks & regards,

Kristine Goh



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: Operation / Kristine [<mailto:operation@tlauto.com.sg>]

Sent: Thursday, 1 September, 2022 9:53 AM

To: 'OH Vale' <vale.oh@axa.com.sg>

Subject: RE: PENDING OFFER FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Without Prejudice,

Dear Vale,

We refer to the above matter, and further to our email dated 31.05.2022 and 08.08.2022.

We note that to-date, we have yet to receive any offer..

Kindly expedite and revert to us with your offer as soon as possible.

Your early is much appreciated.

Thanks & regards,

Kristine Goh



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: CHIONH Hock San Christopher [<mailto:chris.chionhhs@axa.com.sg>]

Sent: Tuesday, 23 August, 2022 4:11 PM

To: Operation / Kristine <operation@tlauto.com.sg>

Cc: OH Vale <vale.oh@axa.com.sg>

Subject: RE: [EXTERNAL] RE: PENDING OFFER FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Dear Vale,

For your follow up.

Warmest Regards

Christopher Chionh

Senior Manager, Claims Services

AXA Insurance Pte Ltd

Email: chris.chionhhs@axa.com.sg

DID: (65) 6880 5594

Mobile: (65) 8189 3051

Website: www.axa.com.sg

Mailing address: Robinson Road P.O. Box 1094 Singapore 902144

Courier and deliveries: 9 North Bouna Vista Drive #18-01/06 The Metropolis Tower 1 Singapore 138588



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Internal

From: Operation / Kristine <operation@tlauto.com.sg>

Sent: Tuesday, August 23, 2022 3:57 PM

To: CHIONH Hock San Christopher <chris.chionhhs@axa.com.sg>

Cc: stacey.ng@axa.com.sg

Subject: [EXTERNAL] RE: PENDING OFFER FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Without Prejudice,

Dear Christopher,

We refer to the above matter, and further to our email dated 31.05.2022 and 08.08.2022.

We have yet to receive any offer, please let us know who is the officer in charge of this case.

Your early is much appreciated.

Thanks & regards,

Kristine Goh



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: Operation / Kristine [<mailto:operation@tlauto.com.sg>]

Sent: Monday, 8 August, 2022 4:39 PM

To: stacey.ng@axa.com.sg

Subject: RE: PENDING OFFER FOR VEHICLE NO SND4488M AND SH9909C ACCIDENT ON 29.03.2022 ALONG BLK 630 CARPARK OF BUKIT BATOK CENTRAL. YOUR REF: S2M03Y6N

Without Prejudice,

Dear Stacey,

We refer to the above matter, and further to our email dated 31.05.2022.

We have yet to receive any offer, please let us know who is the officer in charge of this case.

Your early is much appreciated.

Thanks & regards,

Kristine Goh



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: Operation / Candy Ong [<mailto:operation@tlauto.com.sg>]
Sent: Tuesday, 31 May, 2022 12:19 PM
To: 'Santosh Nikam' <santosh.nikam@axa.com.sg>
Cc: 'filenet-ctom-p-sg' <filenet-ctom-p-sg@axa.com.hk>
Subject: RE: S2M03Y6N_[TP REF:SND4488M] _Accident Involving SH9909C & SND4488M_along_Carpark of Blk 630 Bukit Batok Central on 29/03/2022 11.55_PersonalAutoLine

Dear All,

The above mentioned vehicle had completed the repairs and to our client's satisfaction

Please find attached LOD and relevant documents for your kind attention and necessary action

The original copy will mail out to you by today

Kindly let us have your offer at an earlier date .

Thanks & regards,
Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545
Email: operation@tlauto.com.sg

From: do not reply [<mailto:donotreply@axa.com.sg>]
Sent: Monday, April 11, 2022 12:46 PM
To: Operation / Candy Ong <operation@tlauto.com.sg>
Cc: filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>
Subject: S2M03Y6N_[TP REF:SND4488M] _Accident Involving SH9909C & SND4488M_along_Carpark of Blk 630 Bukit Batok Central on 29/03/2022 11.55_PersonalAutoLine

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to motor.survey@axa.com.sg

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Vicom Ltd
3.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Santosh

From: Operation / Candy Ong <operation@tlauto.com.sg>

Sent: Friday, 8 April 2022 5:01 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: [EXTERNAL] Accident involving vehicle no.: SND4488M & SH9909C on 29/03/2022 along Carpark of Blk 630 Bukit Batok Central -- TP Claim

Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop

Kindly let us have your surveyors list and arrange for the PRS of our client's vehicle at an earlier date

Best Regards,

Candy Ong



Tong Luck Auto Pte Ltd

160 Sin Ming Drive
#07-01/06 Sin Ming Autocity
Singapore 575722
Tel: 6250 0088 Fax: 6250 5545

-----Disclaimer-----

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