

Meng Yan

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 11 April 2022 5:07 PM
To: claims@garage13.com.sg; sales@garage13.com.sg; assignments
Subject: RE: SNM22D202457/C02/SMV6621Z/CHNGPW / FW: NOA - ACCIDENT INVOLVING SMD 2701Y & SMV 6621Z ALONG CLEMENTI AVE 6 FILTERING TO AYE CITY ON 10.04.2022 AT 1930HRS

[Confidential]

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 11/04/2022.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Monday, 11 April 2022 5:04 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; sales@garage13.com.sg
Subject: RE: SNM22D202457/C02/SMV6621Z/CHNGPW / FW: NOA - ACCIDENT INVOLVING SMD 2701Y & SMV 6621Z ALONG CLEMENTI AVE 6 FILTERING TO AYE CITY ON 10.04.2022 AT 1930HRS

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WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 11 April 2022 4:35 pm
To: 'claims@garage13.com.sg' <claims@garage13.com.sg>; sales@garage13.com.sg
Subject: RE: SNM22D202457/C02/SMV6621Z/CHNGPW / FW: NOA - ACCIDENT INVOLVING SMD 2701Y & SMV 6621Z ALONG CLEMENTI AVE 6 FILTERING TO AYE CITY ON 10.04.2022 AT 1930HRS

[Confidential]

Without Prejudice, Save as to Costs

Our reference: **SNM22D202457C02/ SMV6621Z/Chngpw**

Your reference: SMD2701Y

Dear Sirs

ACCIDENT INVOLVING SMV6621Z & SMD2701Y ON 10/04/2022

We refer to your email of 11/04/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 11 April 2022 4:17 PM

To: 'claims@garage13.com.sg' <claims@garage13.com.sg>; sales@garage13.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D202457/C02/SMV6621Z/CHNGPW / FW: NOA - ACCIDENT INVOLVING SMD 2701Y & SMV 6621Z ALONG CLEMENTI AVE 6 FILTERING TO AYE CITY ON 10.04.2022 AT 1930HRS

Without Prejudice

Dear Adeline,

Please conduct PRS for **SMD 2701Y**.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Monday, 11 April 2022 11:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SMD 2701Y & SMV 6621Z ALONG CLEMENTI AVE 6 FILTERING TO AYE CITY ON 10.04.2022 AT 1930HRS

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WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

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