

Meng Yan (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Monday, 11 April, 2022 3:52 PM
To: sur@lkkauto.com; assignments@lkkauto.com
Cc: ryderautoworkshop@gmail.com; LEE KATIE
Subject: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving SMQ8363G & GBG971L On 11 Apr 2022
Attachments: SMQ8363G PRS NOTICE.zip

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



Serving Singapore since 1971

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, April 11, 2022 3:33 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving SMQ8363G & GBG971L On 11 Apr 2022

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly assist to assign LKK.

Thank You

Best Regards

Zeph

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277

On Mon, Apr 11, 2022 at 3:24 PM WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear Zeph

We propose LBS Auto Consultants , if you do not agree, kindly choose from our lists of surveyors.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, April 11, 2022 3:06 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving SMQ8363G & GBG971L On 11 Apr 2022

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Dear Josephine,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank You

Best Regards

Zeph

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

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