Huey Yon (LKKAuto)

From: WONG JOSEPHINE < josephinewong@uoi.com.sq>

Sent: Friday, 5 August 2022 11:18 AM

To: Huey Yon (LKKAuto)

Cc: SUR

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G

Accident involving SMQ8363G & GBG971L On 11 Apr 2022

M11D15032204

Josephine Wong

Executive Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Sent: Friday, August 5, 2022 10:07 AM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving

SMQ8363G & GBG971L On 11 Apr 2022

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

kindly provide us claim number.

Best Regards,

Huey Yon | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Denise Tay (LKKAuto) < denisetay@lkkauto.com>

Sent: Friday, 5 August 2022 10:04 AM

To: Huey Yon (LKKAuto) < hueyyon@lkkauto.com>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving SMQ8363G & GBG971L On 11 Apr 2022

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: <u>6256-3561</u> | email: <u>denisetay@lkkauto.com</u> | fax: <u>6256-4315</u>

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Monday, 11 April 2022 6:16 pm

To: 'WONG JOSEPHINE' < josephinewong@uoi.com.sg>; SUR < sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'LEE KATIE' < katielee@uoi.com.sg>

Subject: RE: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving

SMQ8363G & GBG971L On 11 Apr 2022

Dear Josephine,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Sent: Monday, 11 April, 2022 3:52 PM

To: sur@lkkauto.com; assignments@lkkauto.com

Cc: ryderautoworkshop@gmail.com; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving SMQ8363G & GBG971L On 11 Apr 2022

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle.

Details of survey as email below. Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, April 11, 2022 3:33 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving

SMQ8363G & GBG971L On 11 Apr 2022

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly assist to assign LKK.

Thank You

Best Regards

Zeph

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel: 67418277 Fax: 67468277

On Mon, Apr 11, 2022 at 3:24 PM WONG JOSEPHINE < josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear Zeph

We propose LBS Auto Consultants, if you do not agree, kindly choose from our lists of surveyors.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Ryder Auto workshop < ryderautoworkshop@gmail.com >

Sent: Monday, April 11, 2022 3:06 PM

To: WONG JOSEPHINE < josephinewong@uoi.com.sg>; LEE KATIE < katielee@uoi.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBG971L; Our Vehicle SMQ8363G Accident involving

SMQ8363G & GBG971L On 11 Apr 2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe. Dear Josephine, We refer to the above matter. Kindly find attached PRS for your necessary action. For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor. Thank You **Best Regards** Zeph 2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921 Tel: 67418277 Fax: 67468277 knowing the sender isn't a guarantee of safety.

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