

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Sunday, 10 April, 2022 10:44 AM
To: Eileen Chua; SUR; assignments
Subject: RE: SNM22D202359/C02/GBH5885P/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED GBH5885P DOA: 06/04/2022 & OUR CLIENT SKX7480U
Attachments: 7480-Estimate.pdf; 7480-log card.pdf; 7480 - DIRECT.pdf

WITHOUT PREJUDICE

Dear Eileen,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Eileen Chua <ahlimmc@singnet.com.sg>
Sent: Saturday, 9 April 2022 9:46 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D202359/C02/GBH5885P/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED GBH5885P DOA: 06/04/2022 & OUR CLIENT SKX7480U
Importance: High

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Dear Jacqueline,

We choose the surveyor to survey the vehicle is [Kenneth Kong \(LKK\)](#).

[Please kindly arrange for survey.](#)

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170

From: [Tan Chew Chik Jacqueline](#)
Sent: Friday, April 08, 2022 4:21 PM
To: [Eileen Chua](#)
Subject: RE: SNM22D202359/C02/GBH5885P/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED GBH5885P DOA: 06/04/2022 & OUR CLIENT SKX7480U

Without Prejudice

Our reference: [SNM22D202359/C02/GBH5885P/TANCHC](#)
Your reference: [SKX7480U](#)

Dear Sirs,

ACCIDENT INVOLVING [GBH5885P](#) & [SKX7480U](#) ON 06/06/2022

We refer to your email of 08/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 8 April 2022 4:20 PM

To: Eileen Chua <ahlimmc@singnet.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202359/C02/GBH5885P/TANCHC / FW: ARRANGE SURVEY - YOUR INSURED GBH5885P DOA: 06/04/2022 & OUR CLIENT SKX7480U

Without Prejudice

Dear Jacqueline,

Please conduct PRS for **SKX7480U**.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Eileen Chua <ahlimmc@singnet.com.sg>
Sent: Friday, 8 April 2022 3:48 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ARRANGE SURVEY - YOUR INSURED GBH5885P DOA: 06/04/2022 & OUR CLIENT SKX7480U
Importance: High

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Hi Claim Team,

Please kindly arrange survey.

Aside> Claim Team,
Please kindly advise the liability.

Best Regards,
Eileen Chua
Ah Lim Motor Company
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint S(568047)
Tel: 64831244 Fax: 64836170