

Meng Yan

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 11 April 2022 11:15 AM
To: VAuG Claims; 'SUR'; ASSIGNMENTS@LKKAUTO.COM
Cc: Claims Dept of CTI; SUR
Subject: RE: SNM22D202324/C02/SMN537R/TANKW / FW: SMT526R - China TP - DOA: 02/04/2022 - Yr Veh: SMN537R - Arrange TP Survey

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Monday, April 11, 2022 11:14 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Subject: Re: SNM22D202324/C02/SMN537R/TANKW / FW: SMT526R - China TP - DOA: 02/04/2022 - Yr Veh: SMN537R - Arrange TP Survey

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Kindly arrange LKK for the survey

Thanks!
Best Regards
Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive

Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

Follow us on :



** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Mon, 11 Apr 2022 at 11:11, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SMN537R & SMT526R on 02/04/2022

We refer to your email of 11/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, April 11, 2022 11:09 AM
To: VAuG Claims <claims@vinsautogroup.com.sg>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: O/R: SNM22D202324/C02/SMN537R/TANKW / FW: SMT526R - China TP - DOA: 02/04/2022 - Yr Veh: SMN537R
- Arrange TP Survey

Without Prejudice

Dear Billy,

Please conduct PRS for **SMT526R**.

Note: officer in charge Billy Tan 63896175.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅
城 Taiping SG

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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Monday, 11 April 2022 9:15 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SMT526R – China TP – DOA: 02/04/2022 – Yr Veh: SMN537R – Arrange TP Survey

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning,

Kindly send us the surveyor list for arranging survey

Can we confirm the liability?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity
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Singapore 575722
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