

Meng Yan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 8 April 2022 6:11 PM
To: shah@systematicaircon.com; stella@systematicaircon.com; admin@systematicaircon.com; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D202235/C02/CB6334B/LEWLC / FW: OUR REF: GBB793K (3RD PATY CB6334B) D.O.A 30/3/2022 (09.20 SGT)
Attachments: Full_accident_report_8361378_30-03-2022_172217.pdf; ESTIMATION - GBB793K.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: shah@systematicaircon.com <shah@systematicaircon.com>
Sent: Friday, 8 April 2022 6:01 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; stella@systematicaircon.com; admin@systematicaircon.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202235/C02/CB6334B/LEWLC / FW: OUR REF: GBB793K (3RD PATY CB6334B) D.O.A 30/3/2022 (09.20 SGT)

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10. Steve Chen (LKK)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 8 April, 2022 4:14 PM
To: 'shah@systematicaircon.com' <shah@systematicaircon.com>; 'stella@systematicaircon.com' <stella@systematicaircon.com>; 'admin@systematicaircon.com' <admin@systematicaircon.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202235/C02/CB6334B/LEWLC / FW: OUR REF: GBB793K (3RD PATY CB6334B) D.O.A 30/3/2022 (09.20 SGT)

Without Prejudice

Our reference: SNM22D202235/C02/CB6334B/lewlc

Your reference: GBB793K

Dear Sirs / Madam,

ACCIDENT INVOLVING CB6334B & GBB793K on 30/03/2022

We refer to your email of 08/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 8 April 2022 4:05 pm
To: 'shah@systematicaircon.com' <shah@systematicaircon.com>; 'stella@systematicaircon.com' <stella@systematicaircon.com>; 'admin@systematicaircon.com' <admin@systematicaircon.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D202235/C02/CB6334B/LEWLC / FW: OUR REF: GBB793K (3RD PATY CB6334B) D.O.A 30/3/2022 (09.20 SGT)

Without Prejudice

Dear Jenny,

Please conduct PRS for **GBB793K**.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: shah@systematicaircon.com <shah@systematicaircon.com>
Sent: Friday, 8 April 2022 3:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: stella@systematicaircon.com; admin@systematicaircon.com
Subject: OUR REF: GBB793K (3RD PATY CB6334B) D.O.A 30/3/2022 (09.20 SGT)

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Dear Sir,

Kindly arrange surveyor to inspect GBB793K.
-3rd party claim

Should you have any enquiries, please do not hesitate to contact us at 64847188 or via this mail.

Thank you.

Sha



Systematic Airconditioning Pte Ltd

29 Senoko Way, Singapore 758059

Tel No. : +(65) 6484 7188

Fax No. : +(65) 6484 1334

Email : shah@systematicaircon.com

Website : www.systematicaircon.com



From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 8 April, 2022 3:05 PM
To: 'shah@systematicaircon.com' <shah@systematicaircon.com>
Cc: stella@systematicaircon.com; admin@systematicaircon.com
Subject: RE: OUR REF: GBB793K (3RD PATY CB6334B) D.O.A 30/4/2022
Importance: High

Without Prejudice

Dear Sir,

Pls amend accident timing in email as per accident report timing to process pri.

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Sent: Friday, 8 April 2022 12:01 PM
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