

## Cecilia Chong (LKK Auto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 27 April 2022 9:15 am  
**To:** Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022 \*\*\* LKK REF: CC4/LPC22003279/Uga3 Our Ref: 22/22/22/VC05/025618

## Lonpac External - General

Dear Cecilia

Please proceed.

Thanks,  
Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Tuesday, 26 April 2022 4:03 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022 \*\*\* LKK REF: CC4/LPC22003279/Uga3

Without Prejudice

Hi Gerald,

His is a case of BOLA S27a. As claim by TP, they insisted that item fall from OIV. Kindly let us have your instruction / approval to reject TP claim.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

## Cecilia Chong (LKK Auto)

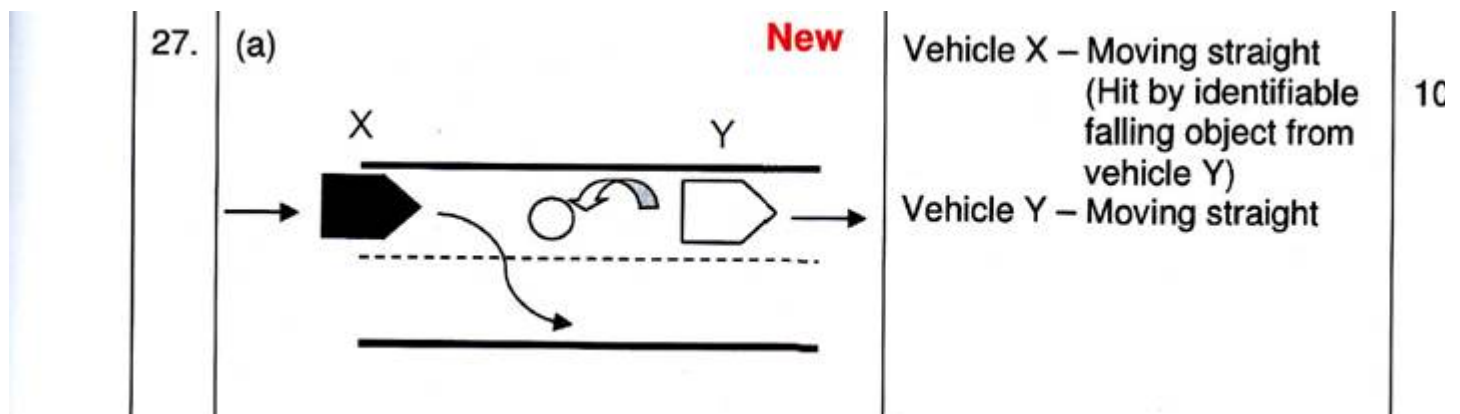
**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 27 April 2022 9:40 am  
**To:** Yee doo  
**Cc:** Lilian Chia  
**Subject:** RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022

WITHOUT PREJUDICE

Hi Yee Doo,

We refer to the above matter.

Based on all your evidence submitted and your persistent of the shaft coming out from our insured vehicle in the email provided, BOLA S27a applies.



In view of above, we have our principal instruction to deny claim and not able to look into this matter.

Thanks

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Cecilia Chong | Case Handler  
LKK Auto Consultants Pte Ltd



*Save the Earth. Print only when necessary.*

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**From:** Yee doo <yeedoo@sanfumotor.com.sg>

**Sent:** Tuesday, 26 April 2022 3:37 pm

**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

**Cc:** Lilian Chia <sanfumotor0243@gmail.com>

**Subject:** RE: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022

Dear,

your insurer is already stop at side of road , have attach the video , this video is proof that the shaft come out from your insurer vehicle .

have attach the photo , and your driver particulars.

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744 6010 I Co.Reg.No. 200612487G

Business Hours : Mon-Fri: 9am to 7pm I Sat: 9am to 6pm I Sun & Public Holidays Closed



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---- On Tue, 26 Apr 2022 15:30:47 +0800 **Cecilia Chong (LKK Auto)** <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote ----

WITHOUT PREJUDICE

Hi Yee Doo,

Where is our insured? The item already on the road. How to justify that the item belongs to our insured?

Please advise.

Thanks