

## Mei Kwan (LKKAUTO)

---

**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 20 April, 2022 12:20 PM  
**To:** Mei Kwan (LKKAUTO); GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Cecilia Chong (LKK Auto); Admin A  
**Subject:** RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022 \*\*\* LKK REF: CC4/LPC22003279/Uga3 Our Ref: 22/22/22/VC05/025618  
**Attachments:** XE4254Y OI GIA.pdf

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, 20 April 2022 12:02 PM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022 \*\*\* LKK REF: CC4/LPC22003279/Uga3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.  
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 7 April, 2022 2:15 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 7 April, 2022 12:31 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022

## Lonpac External - General

Dear Meng Yan,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Yee doo <[yeedoo@sanfumotor.com.sg](mailto:yeedoo@sanfumotor.com.sg)>  
**Sent:** Thursday, 7 April 2022 12:15 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022

Dear,

Kindly let us have No 5

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744 6010 I Co.Reg.No. 200612487G

Business Hours : Mon-Fri: 9am to 7pm I Sat: 9am to 6pm I Sun & Public Holidays Closed



---

---- On Thu, 07 Apr 2022 12:02:54 +0800 **GERALD POH WEE BIN** <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote ----

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/2/22/VC05/025618

Dear Yee Doo,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Yee doo <[yeedoo@sanfumotor.com.sg](mailto:yeedoo@sanfumotor.com.sg)>  
**Sent:** Thursday, 7 April 2022 11:15 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** sanfumotor0243 <[sanfumotor0243@gmail.com](mailto:sanfumotor0243@gmail.com)>  
**Subject:** ACCIDENT INVOLVING OUR INSURED VEHICLE FBQ3023B AND XE4254Y ON 31.03.2022

Dear,

Need to help my client make a claim.  
We would hope that you can arrange a **PRE-Survey for the bike FBQ3023B**  
The bike is already here in workshop.  
I have attached some documents for your information

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744 6010 I Co.Reg.No. 200612487G

Business Hours : Mon-Fri: 9am to 7pm I Sat: 9am to 6pm I Sun & Public Holidays  
Closed

