

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref : SLH1026K

Date : 09/06/2022

Motor Claims Dept
AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
07-16
SINGAPORE 079120
Fax : 68357416

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SLH1026K and GBC7085U On 07/04/2022 Along CARPARK 130 JOO SENG ROAD

We refer to the above matter.

We are instructed by our clients, QUEK DOON KEONG of vehicle number SLH1026K to claim damages against your insured GBC7085U in connection with a road traffic accident on 07/04/2022 12:15:05

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair		\$	1,447.18
Loss of Use Rental	3 Days X \$	120.00	\$ 360.00
Car Rental Fee		\$	0.00
LTA Search Fee		\$	7.45
Survey Fee		\$	0.00
GIA Fees		\$	0.00
Total		\$	1,814.63

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Anysia 

Motor Claims Dept
Anysia Foo
motor@hockwah.com.sg



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, QUEK DOON KEONG ("the third party claimant")
of BLK 60 NEW UPPER CHANGI ROAD #11-1214 SINGAPORE 461060 (address),
owner of SLH1026K (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD

("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLH1026K that was
damaged pursuant to the accident which occurred on 07/04/2022 (date) along
AT CARPARK 130 JOO SENG ROAD (location)
involving vehicle no/s GBC7085U ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 07 day of 04 (month) 2022 (year)

Signed by "the third party claimant"



Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,447.18** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SLH 1026K** that was damaged pursuant to the accident which occurred on **07/04/2022** (date) along **CARPARK 130 JOO SENG ROAD** (location) involving vehicle no/s **GBC 7085U**. This is pursuant to the inspection conducted on **19/04/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **QUEK DOON KEONG** (the third party claimant”) of vehicle no. **SLH 1026K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLH 1026K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of June (month) 20 22 (year)



Signed by appointed surveyor

HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977
Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

Signed by “the workshop” (with chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : SXXXXX275C

AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
07-16
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

TAX INVOICE

Number : IV00073578
Date : 09/06/2022
Case No : JS00075069
Vehicle No : SLH1026K
Chassis : RU11205532
Year of Mfr : 2016
Policy No
Model : HONDA VEZEL

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
1	FRONT BUMPER	1.0	350.00	(10)	385.00
2	FRONT BUMPER RETAINER RH	1.0	15.00	(10)	16.50
3	FRONT BUMPER LOWER SPOILER	1.0	150.00	(10)	165.00
4	FRONT FENDER PROTECTOR RH	1.0	60.00	(10)	66.00
	Nett Price - Parts Sub Total				632.50
5	FRONT FENDER RH - REPAIR	1.0			
	Special Nett Price - Parts Sub Total				0.00
	Parts Total				632.50
6	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	300.00	0	300.00
7	SPRAY PAINT ON THE AFFECTED AREAS	1.0	400.00	0	400.00
8	ANTI-RUST COATING	1.0			
9	WIRING	1.0	20.00	0	20.00
	Labour 1 Sub Total				720.00
SINGAPORE DOLLARS : ONE THOUSAND FOUR HUNDRED FORTY-SEVEN AND CENTS EIGHTEEN ONLY			Less Excess		0.00
			SUBTOTAL		1,352.50
			GST 7.00%		94.68
			TOTAL		1,447.18

Date of accident : 07/04/2022 12:15 PM. Place : CARPARK 130 JOO SENG ROAD

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

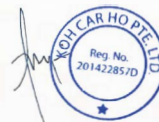


KOH CAR HO PTE LTD

Registration no.: 201422857D
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 64415655 / 8339 6888

CINV - 200207**INVOICE**Refer to Rental Agreement: CRA 200223Reference Vehicle: SLH 1026KDate: 22.04.2022**Customer Information**Name: QUEK DOON KEONG NRIC No.: S1434275CAddress: 60 NEW UPPER CHANGI ROAD #11-1214S(461060) Contact No: 9630 1007**Rental Car Information**Vehicle No.: SLR5867XMake & Model: TOYOTA VIOSStart Date: 19 / 04 / 2022End Date: 22 / 04 / 2022Rent for (No. of Days) 3Rate at (Per Day) \$ 120.00Total Amount \$ 360.00

Customer Signature



Authorized Signature

KOH CAR HO PTE LTD

Registration no.: 201422857D
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

R.Vehicle No. SLH1026K**CRA# -200223****RENTAL AGREEMENT - CLAIM****Hirer's Particulars**

Name: QUEK DOON KEONG NRIC No.: S1434275C
Address: 60 NEW UPPER CHANGI ROAD #11-1214
S (461060) Contact No: 96301007
Licence Date: 19 / 01 / 1978 Birth Date: 25 / 09 / 1960

Additional Driver's Particulars

Name: _____ NRIC No.: _____
Licence Date: ____/____/____ Contact No: _____

Rental Vehicle

Vehicle No.: SLR5867X Start Date: 19 / 04 / 2022
Rate (Per day): _____ No. of days: _____ End Date: 22 / 04 / 2022
PL (Out): _____ PL (In): OK / Time out/in: 09:10HRS. 09:30HRS

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.



Hirer and Driver Signature

Date & Company Stamp (if any)

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Apr 2022 / 14:28:15

Receipt Date/Time : 07 Apr 2022 / 14:28:15

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220407-001945

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC7085U As at 07 Apr 2022/12:15:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBC7085U Enquiry Fee 20220407142643551783	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	DICNV20220407142644270621		SGQR(PayNow)	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 18 April 2022 11:08
To: priscilla.tan@fedex.com; denis.de-souza@fedex.com; ridzwan.azmi@fedex.com; StationManager@corp.ds.fedex.com; slek@fedex.com; bchua@fedex.com; ozzy.munawir@fedex.com; ayeo@fedex.com
Cc: theresa.tan@marsh.com; lani.lam@marsh.com; Hsiao Tong (LKKAUTO)
Subject: ACCIDENT INVOLVING GBC 7085U AND SLH 1026K ON 07/04/2022

Our Ref: CC6/AIG22003275/pa3

18 April 2022

FEDERAL EXPRESS (SINGAPORE) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 7085U AND SLH 1026K ON 07/04/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Apr 2022 23:48	Clm Dtl Modified	Claimant's Name: -> QUEK DOON KEONG. Claimant's ID: -> SXXXX275C.	[A] HOW MEI KWAN
2	10 Apr 2022 23:48	Clm Veh Model Changed	(204586) HONDA VEZEL 1.5 X CVT (A).	[A] HOW MEI KWAN
3	10 Apr 2022 23:48	Clm Created	Reg No: SLH1026K. Acct Date: 2022/04/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	10 Apr 2022 23:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Apr 2022 23:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/20	[A] HOW MEI KWAN
6	10 Apr 2022 23:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Apr 2022 23:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[A] Merimen Administrator
8	10 Apr 2022 23:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 Apr 2022 23:48	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Apr 2022 23:48	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	01 Jun 2022 08:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	01 Jun 2022 08:14	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	01 Jun 2022 08:14	Clm Dtl Modified	JPJ Reg. Date: -> 2016/10/24.	[A] JOANNE LEE KHANG MIN
14	01 Jun 2022 08:14	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	09 Jun 2022 16:54	Adj Mandate Request	Cur.Req:1754.63:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$1,447.18 + (b)LOR(3days x \$100.00): \$300.00 + (c)Search fee: \$7.45 = Total: \$1,754.63 *3 recommendation repair days*For your approval please.	[A] CHEW HSIAO TONG
16	28 Jun 2022 08:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/04/20	[I] MdNoor, Norsiah
17	28 Jun 2022 08:43	Adj Mandate Set	Approved:1754.63.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[18/04/2022 11:09] Asher Sng Rong Yi:
Letter send to oi via email.

[18/04/2022 11:09] Asher Sng Rong Yi:
FILE REVIEW: 100% B:23 OID EXIT PARKING LOT HIT TP PARKED VEH

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2782252	11 Apr 2022 17:00:17	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLH1026K	GBC7085U	11.00
2799159	01 Jun 2022 08:14:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH1026K	GBC7085U	11.00

