

Meng Yan (LKK Auto)

From: Melody Teoh <melody.teoh@eqinsurance.com.sg>
Sent: Friday, 8 April, 2022 2:12 PM
To: 'assignments'
Subject: FW: PRS ASSIGNMENT: SMN9377B & YP8051U ACCIDENT ON 4.4.2022 // EQ REF: DM22HO00539/MT
Attachments: SMN9377B - TP SAS.pdf; YP8051U - OI SAS.pdf

Dear LKK,

Please assign your surveyor to conduct PRS on without prejudice basis.

Survey venue & details as below.

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqins.com.sg”

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready to support our customers.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted via video conference.

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Melody Teoh
Sent: Friday, April 8, 2022 2:10 PM
To: 'Angela Tan' <angela.tan@munichautocare.com.sg>

Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>

Subject: RE: THIRD PARTY CLAIM SMN9377B & YP8051U ACCIDENT ON 4.4.2022 // EQ REF: DM22HO00539/MT

WITHOUT PREJUDICE

Dear Angela,

We acknowledge receipt of your email of even date.

In compliance to Pre-Action Protocol for NIMA cases, we note that you have agreed to the appointment of our surveyor.

We have appointed our surveyor **LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey on **08.04.2022** at

****ALL LOD PLEASE EMAIL TO MOTORCLAIMS@eqinsurance.com.sg**

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready to

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Friday, April 8, 2022 1:46 PM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>

Subject: RE: THIRD PARTY CLAIM SMN9377B & YP8051U ACCIDENT ON 4.4.2022 // EQ REF: DM22HO00539/MT

Dear Melody,

Our selection surveyor is LKK Kenneth Kong.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Sent: Friday, 8 April 2022 1:28 PM

To: Angela Tan <angela.tan@munichautocare.com.sg>

Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>

Subject: RE: THIRD PARTY CLAIM SMN9377B & YP8051U ACCIDENT ON 4.4.2022 // EQ REF: DM22HO00539/MT

WITHOUT PREJUDICE

Dear Sirs,

We refer to your email of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objection. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108

7) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070	8) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432
9) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before the

Thank you.

Announcement

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -ready

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

Melody Teoh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: motor claims

Sent: Friday, April 8, 2022 1:21 PM

To: Melody Teoh <melody.teoh@eqinsurance.com.sg>

Subject: FW: THIRD PARTY CLAIM SMN9377B & YP8051U ACCIDENT ON 4.4.2022

Dear Melody

FYA please. Claim # DM22HO00539

Thank you.

Best Regards,

Fiona Wong

Executive Assistant | Claims

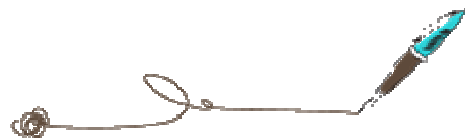


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9035 | tel 65 6223 9433 ext 035 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Friday, April 8, 2022 12:22 PM

To: motor claims <motorclaims@eqinsurance.com.sg>

Cc: Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>

Subject: THIRD PARTY CLAIM SMN9377B & YP8051U ACCIDENT ON 4.4.2022

To: EQ Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY
PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT
INVOLVING SMN9377B & YP8051U ALONG SELECTAR EXPRESSWAU ON 04.04.2022.**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMN9377B.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd

60 Jalan Lam Huat #07-43 Singapore 737869

Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

