Meng Yan (LKK Auto)

From: MTPRI < MTPRI@smrt.com.sg>
Sent: Friday, 8 April, 2022 11:31 AM
To: assignments; Admin-D (LKKAuto)

Cc: MTPRI; Gan Kwai Leng (Strides Automotive Services Pte Ltd); Magnaye Ana Margie

Marasigan (Strides Automotive Services Pte Ltd)

Subject: FW: URGENT - REQ FOR DIRECT SETTLEMENT - SLW462L & SHB959D ON 3 APRIL

2022

Attachments: SLW462L ESTIMATE.pdf

Ref: TAX/04/22/2007

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SLW462L Insured: SHB959D

Workshop: BIS Automobiles Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: <u>HuaYen.Ong@strides.com.sg</u>

From: caroline.tan@bisauto.com.sg <caroline.tan@bisauto.com.sg>

Sent: Friday, 8 April 2022 11:26 am

To: Harminder Kaur < Harminder@msfirstcapital.com.sg; Motor_Claims@msfirstcapital.com.sg; MTPRI

<MTPRI@smrt.com.sg>

Cc: Esther Lim < EstherLim@msfirstcapital.com.sg>

Subject: URGENT - REQ FOR DIRECT SETTLEMENT - SLW462L & SHB959D ON 3 APRIL 2022

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resend to include estimates

---- Forwarded message from caroline.tan@bisauto.com.sg -----

Date: Fri, 08 Apr 2022 10:43:17 +0800 From: caroline.tan@bisauto.com.sg

Subject: URGENT - REQ FOR DIRECT SETTLEMENT - SLW462L & SHB959D ON 3 APRIL 2022

To: Esther Lim < EstherLim@msfirstcapital.com.sg>, Harminder Kaur < Harminder@msfirstcapital.com.sg>,

Motor Claims@msfirstcapital.com.sq

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU/rental.

Many thanks Caroline BIS Automobiles Pte Ltd (BMW Dealer) Claims Manager - Body & Paint 30 Teban Gardens Crescent Singapore 608927 Main: +65 6896 3933

DID: +65 6308 8517 / 9889 9293

Fax: +65 6561 1763

Website: https://www.bmw.com.sg/en/topics/fascination-bmw/about-BIS.html

Facebook: https://www.facebook.com/BMWBIS

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