

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Friday, 8 April, 2022 1:20 PM
To: SL LAW PRS; 'aarontkj.sk@gmail.com'; 'SUR'; assignments@lkkauto.com; jsspraywerks@gmail.com
Cc: Claims Dept of CTI
Subject: RE: SNM22D202386/C02/GBB9874B/TANKW / FW: URGENT: ACCIDENT INVOLVING SBZ1606K & GBB9874B AT ANG MO KIO INDUSTRIAL PARK 2 ON 06 APRIL 2022 AT ABOUT 1025 HOURS|| PDPI.192522.wf

[Confidential]

Without Prejudice

Save as to cost

Dear Yuna,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: SL LAW PRS <prs@slaw.com.sg>

Sent: Friday, 8 April 2022 12:26 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; 'jsspraywerkz@gmail.com' <jsspraywerkz@gmail.com>; 'aarontkj.sk@gmail.com' <aarontkj.sk@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202386/C02/GBB9874B/TANKW / FW: URGENT: ACCIDENT INVOLVING SBZ1606K & GBB9874B AT ANG MO KIO INDUSTRIAL PARK 2 ON 06 APRIL 2022 AT ABOUT 1025 HOURS|| PDPI.192522.wf

Importance: High

[Confidential]

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Dear Sir/Madam,

ACCIDENT INVOLVING SBZ1606K & GBB9874B AT ANG MO KIO INDUSTRIAL PARK 2 ON 06 APRIL 2022 AT ABOUT 1025 HOURS

We refer to your letter dated 08 April 2022 and thank you for confirming your intention to conduct a pre-repair survey on our client's vehicle **SBZ1606K**.

We have instructions to select one from our workshop's list of surveyors;

- 1) Ananda K. Biswas Marc (United Appraisal & Management Pte Ltd)
- 2) Johnathan (Allin Automotive Appraisers)
- 3) Alan Cheong K.H (CL Appraiser Pte Ltd)

Please be informed that said vehicle can be inspected at:

Workshop: JS Spraywerks

Address: 5035 Ang Mo Kio Industrial Park 2 #01-355 Singapore 569538

Contact Person: Zhi Wei (8909 1881)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion

1st Inspection

Appointed surveyor
(Name & Signature)

Date & Time

2nd Inspection

Appointed surveyor
(Name & Signature)

Date & Time

3rd Inspection

Appointed surveyor
(Name & Signature)

Date & Time

***Please direct all future correspondence to our new address:**

**133 New Bridge Road
#13-01 Chinatown Point
Singapore 059413**

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



SL LAW CHAMBERS

This e-mail is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, arrive late or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message which may arise as a result of Internet transmission.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Friday, 8 April 2022 10:53 AM

To: SL LAW PRS <prs@slaw.com.sg>; 'jsspraywerkz@gmail.com' <jsspraywerkz@gmail.com>;

'aarontkj.sk@gmail.com' <aarontkj.sk@gmail.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202386/C02/GBB9874B/TANKW / FW: URGENT: ACCIDENT INVOLVING SBZ1606K & GBB9874B AT ANG MO KIO INDUSTRIAL PARK 2 ON 06 APRIL 2022 AT ABOUT 1025 HOURS|| PDPI.192522.wf

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Dear Sirs / Madam,

ACCIDENT INVOLVING GBB9874B & SBZ1606K on 06/04/2022

We refer to your email of 07/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 8 April 2022 10:51 AM
To: SL LAW PRS <prs@slaw.com.sg>; 'jsspraywerkz@gmail.com' <jsspraywerkz@gmail.com>; 'aarontkj.sk@gmail.com' <aarontkj.sk@gmail.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: O/R: SNM22D202386/C02/GBB9874B/TANKW / FW: URGENT: ACCIDENT INVOLVING SBZ1606K & GBB9874B AT ANG MO KIO INDUSTRIAL PARK 2 ON 06 APRIL 2022 AT ABOUT 1025 HOURS|| PDPI.192522.wf

Without Prejudice
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Dear Billy,

Please conduct PRS for **SBZ1606K**.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: SL LAW PRS <prs@slaw.com.sg>

Sent: Thursday, 7 April 2022 12:06 PM

To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>;
jsspraywerks@gmail.com

Cc: aaron tan <aarontkj.sk@gmail.com>

Subject: URGENT: ACCIDENT INVOLVING SBZ1606K & GBB9874B AT ANG MO KIO INDUSTRIAL PARK 2 ON 06 APRIL 2022 AT ABOUT 1025 HOURS|| PDPI.192522.wf

Importance: High

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Dear Sir/Madam,

ACCIDENT INVOLVING SBZ1606K & GBB9874B AT ANG MO KIO INDUSTRIAL PARK 2 ON 06 APRIL 2022 AT ABOUT 1025 HOURS

We are instructed to notify you of a road accident on **06 APRIL 2022** at about 1025 hours **AT ANG MO KIO INDUSTRIAL PARK 2** involving our client's vehicle registration number **SBZ1606K** and vehicle registration number **GBB9874B** driven by your insured at the material time. A copy of the GIA is attached for your necessary reference.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

Workshop: **JS Spraywerks**

Address: 5035 Ang Mo Kio Industrial Park 2 #01-355 Singapore 569538

Contact Person: Zhi Wei (8909 1881)

***Please be in touch with the contact person for further arrangement.**

In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

For Surveyor: To initial after Completion

1st Inspection

Appointed surveyor
(Name & Signature)

Date & Time

2nd Inspection

Appointed surveyor
(Name & Signature)

Date & Time

3rd Inspection

Appointed surveyor
(Name & Signature)

Date & Time

Thank you.

***Please direct all future correspondence to our new address:**

**133 New Bridge Road
#13-01 Chinatown Point
Singapore 059413**

Regards

Yuna

DID: 6909 9355 Fax: 6909 6246

Address: 133 New Bridge Road #13-01 Chinatown Point Singapore 059413



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