

Meng Yan (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 8 April, 2022 9:04 AM
To: PBSP; SUR; assignments
Subject: RE: SNM22D202378/C02/GBJ886J/TANCHC / RE: REQ FOR DIRECT SETTLEMENT SLL6938A AND GBJ886J ON 07.04.22

WITHOUT PREJUDICE

Dear Juraidah,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 8 April 2022 8:38 AM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Subject: Re: SNM22D202378/C02/GBJ886J/TANCHC / RE: REQ FOR DIRECT SETTLEMENT SLL6938A AND GBJ886J ON 07.04.22

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Hi Jacqueline

Please appt LKK as surveyor.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

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From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 8 April 2022 8:20 am

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>; Cresendo Llurca Lagman
<cresendo.lagman@simedarby.com.sg>

Subject: RE: SNM22D202378/C02/GBJ886J/TANCHC / RE: REQ FOR DIRECT SETTLEMENT SLL6938A AND GBJ886J ON 07.04.22

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WITHOUT PREJUDICE

Dear Juraidah,

Based on the available information, liability is in your client's favor.

Please let us know your chosen surveyor's name.

Subject to policy terms & conditions and damages consistency, please let us have your documents once repair cost and days are finalised with our surveyor for our further consideration.

Thank you.

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Regards,

Jacqueline Tan

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From: Tan Chew Chik Jacqueline
Sent: Thursday, 7 April 2022 4:10 PM
To: 'PBSP' <pml-pbsp@simedarby.com.sg>
Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202378/C02/GBJ886J/TANCHC / RE: REQ FOR DIRECT SETTLEMENT SLL6938A AND GBJ886J ON 07.04.22

Without Prejudice

Our reference: SNM22D202378/C02/GBJ886J/TANCHC

Your reference: SLL6938A

Dear Sirs,

ACCIDENT INVOLVING GBJ886J & SLL6938A ON 07.04.2022

We refer to your email of 07/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 7 April 2022 4:07 PM

To: 'PBSP' <pml-pbsp@simedarby.com.sg>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Cc: Chua Kee Sin <chua.kee.sin@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>

Subject: O/R: SNM22D202378/C02/GBJ886J/TANHC / RE: REQ FOR DIRECT SETTLEMENT SLL6938A AND GBJ886J ON 07.04.22

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SLL6938A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

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From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 7 April 2022 2:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chua Kee Sin <chua.kee.sin@sime-darby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@sime-darby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT SLL6938A AND GBJ886J ON 07.04.22

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Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,


Juraidah
Bodyshop

BMW
Performance Motors Ltd

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FAX: +65 6479 4601
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Email: pml-pbsp@sime-darby.com.sg

www.bmw.com.sg

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