

Meng Yan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 7 April 2022 5:15 PM
To: alfred_ng@juseq.com.sg; 'SUR'; assignments
Cc: Claims Dept of CTI; ongmotor2013@gmail.com
Subject: RE: SNM22D202379/C02/GBD1925E/LEWLC / FW: ACCIDENT INVOLVING FBT4767R AND GBD1925E ON 6 APRIL 2022
Attachments: FBT4767R.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>
Sent: Thursday, 7 April 2022 5:10 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ongmotor2013@gmail.com
Subject: RE: SNM22D202379/C02/GBD1925E/LEWLC / FW: ACCIDENT INVOLVING FBT4767R AND GBD1925E ON 6 APRIL 2022

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Dear Jenny,

Your ref: SNM22D202379/C02/GBD1925E/LEWLC

Our ref: JEQ/220216/0422/OMT/PI

We refer to your email today.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

1. Absolute Appraisal Services Pte Ltd;
2. Sincere Appraisal Services;
3. Mc Coy Appraiser Pte Ltd;
4. Delta V Consultant;
5. Prominent Appraiser Pte Ltd;
6. Advance Automotive Consultancy Pte Ltd;
7. Pal's Appraiser Pte Ltd;
8. S K Auto Consultants;
9. Prudent Adjustors Services;
10. CL Appraiser Pte Ltd;

Please be informed that if the above mentioned surveyors is not agreeable by you, our clients' motor vehicle is available for pre-repair inspection at the under-stated workshop:-

Ong Motor Pte Ltd

464 Macpherson Road

Singapore 368182

Tel: 6743-0629 Mobile: 9388-1791

Fax: 6743-2053

*** Further, please remind your appointed surveyor to request for dismantle & post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.**

With Regards

Alfred Ng

Executive

Legal Division

On behalf of Mr. Caleb Tan

M/s JusEquity Law Corporation

No. 133 New Bridge Road

Chinatown Point

#10-03 Singapore 059413

Tel : 6536 9339

Fax: 6536 5368

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From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]
Sent: Thursday, April 7, 2022 4:38 PM
To: 'alfred_ng@juseq.com.sg' <alfred_ng@juseq.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202379/C02/GBD1925E/LEWLC / FW: ACCIDENT INVOLVING FBT4767R AND GBD1925E ON 6 APRIL 2022

Without Prejudice

Our reference: SNM22D202379/C02/GBD1925E/lewlc (insured yet to lodge report)
Your reference: FBT4767R

Dear Sirs / Madam,

ACCIDENT INVOLVING GBD1925E & FBT4767R on 06/04/2022

We refer to your email of 07/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 7 April 2022 4:25 pm

To: 'alfred_ng@juseq.com.sg' <alfred_ng@juseq.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202379/C02/GBD1925E/LEWLC / FW: ACCIDENT INVOLVING FBT4767R AND GBD1925E ON 6 APRIL 2022

Without Prejudice

Save as to costs

Dear Jenny,

Please conduct PRS for FBT4767R. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>
Sent: Thursday, 7 April 2022 3:20 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT INVOLVING FBT4767R AND GBD1925E ON 6 APRIL 2022

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Dear Sirs,

Your ref: GBD1925E
Our ref: JEQ/GBT4767R/OMT

We act for the owner of vehicle no. FBT4767R.

We hereby notify you of a road traffic accident on **06 April 2022** at about **0900hrs**, along BKE involving our client's vehicle and vehicle registration no. GBD1925E driven by you / your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you

With Regards

Alfred Ng
Executive
Legal Division
On behalf of Mr. Caleb Tan
M/s JusEquity Law Corporation
No. 133 New Bridge Road
Chinatown Point
#10-03 Singapore 059413
Tel : 6536 9339
Fax: 6536 5368

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