# EzLyna (LKKAuto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 3 March 2023 8:40 AM

**To:** EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct

Settlement - Accident Involving PA7965A (OI: CTI - TBA) and GBL1251Z (TP: LKK REF -

CC6/CTI22003238/Uea3q2) on 06/04/2022

Hi Lyna

Please proceed as proposed. Please settle on global sum basis.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: EzLyna (LKKAuto) < ezlyna@lkkauto.com>

Sent: Tuesday, 7 February 2023 1:48 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA) and GBL1251Z (TP: LKK REF - CC6/CTI22003238/Uea3q2) on 06/04/2022

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Your ref: SNM22D202406/C02/PA7965A/LEEPG

LKK ref: CC6/CTI22003238/Uea3q2

Dear Cecilia,

ACCIDENT INVOLVING PA7965A (CHINA TAIPING) AND GBL1251Z(TP) ON 06/04/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Liu's Brother Auto Engineering Workshop" at \$6,282.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 14,532.70	\$ 5,800.00
2. Loss of Use (6 days x \$80)	\$ 480.00	\$ 480.00 (6 days x \$80)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 15,014.70	\$ 6,282.00

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Sunday, 5 February 2023 1:22 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA)

and GBL1251Z (TP: LKK REF - CC6/CTI22003238/Uea3q2) on 06/04/2022

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

# Hi Lyna,

## Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Sunday, February 5, 2023 9:21 AM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA)

and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on 06/04/2022

Dear LKK

Please update DS status.

Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

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From: Cecilia Lee Peng Geok

Sent: Monday, 11 April 2022 10:50 am

To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com'>; 'AsherSng@lkkauto.com' <<u>AsherSng@lkkauto.com</u>>;

'Meikwan@lkkauto.com' < < Meikwan@lkkauto.com >

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA)

and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on 06/04/2022

Hi LKK

Attached OI SAS.

Pw: veh no

Thank you.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok

Sent: Friday, 8 April 2022 12:46 PM

To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>;

'Meikwan@lkkauto.com' < Meikwan@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA)

and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on 06/04/2022

Hi LKK

OI has not reported. Attached our letter to OI, please follow up with OI on accident reporting and keep us updated.

Thank you.

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Best Regards,

#### Cecilia Lee

Senior Executive Claims Department

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From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

Sent: Friday, 8 April 2022 12:24 pm

**To:** 'Meikwan@lkkauto.com' < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; 'admin-a@lkkauto.com' < <a href="Meikwan@lkkauto.com">admin-a@lkkauto.com</a>; 'AsherSng@lkkauto.com' < <a href="Meikwan@lkkauto.com">AsherSng@lkkauto.com</a>; Cecilia Lee Peng Geok < <a href="Meikwan@lkkauto.com">cecilia.lee@sg.cntaiping.com</a>;

Subject: O/R: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI -

TBA) and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on 06/04/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D202406/C02/PA7965A/LEEPG.

Dear Cecilia.