Mei Kwan (LKKAuto)

From: Cecilia Lee Peng Geok < cecilia.lee@sg.cntaiping.com>

Sent: Monday, April 11, 2022 11:14 AM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving

PA7965A (OI: CTI - TBA) and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on

06/04/2022

Categories: HMK

Hi Mei Kwan

Pw is oi veh no.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 11 April 2022 11:13 AM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA)

and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on 06/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cecilia,

Unable to open the attachment with the pw - GBC4326U.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok [mailto:cecilia.lee@sg.cntaiping.com]

Sent: Monday, April 11, 2022 10:50 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Mei Kwan (LKKAuto)

<Meikwan@lkkauto.com>

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA)

and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on 06/04/2022

Hi LKK

Attached OI SAS.

Pw: veh no

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Lee Peng Geok

Sent: Friday, 8 April 2022 12:46 PM

To: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>;

'Meikwan@lkkauto.com' < Meikwan@lkkauto.com >

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI: CTI - TBA) and GBL1251Z (TP: LKK REF - CC6/CTI22003238/ea3) on 06/04/2022
Hi LKK
OI has not reported. Attached our letter to OI, please follow up with OI on accident reporting and keep us updated.
Thank you.
NOTICE:
In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224.7175 . Any inconvenience caused is much regretted.
Best Regards, Cecilia Lee Senior Executive Claims Department
China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6530 F: (65) 6224 7175
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG
Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
From: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u> > Sent: Friday, 8 April 2022 12:24 pm To: 'Meikwan@lkkauto.com' < <u>Meikwan@lkkauto.com</u> >; 'admin-a@lkkauto.com' < <u>admin-a@lkkauto.com</u> >; 'AsherSng@lkkauto.com' < <u>AsherSng@lkkauto.com</u> >; Cecilia Lee Peng Geok < <u>cecilia.lee@sg.cntaiping.com</u> > Subject: O/R: SNM22D202406/C02/PA7965A/LEEPG / FW: Direct Settlement - Accident Involving PA7965A (OI : CTI - TBA) and GBL1251Z (TP : LKK REF - CC6/CTI22003238/ea3) on 06/04/2022
Dear all,
Please note that officer in charge for this case is Cecilia Lee.
Claim no SNM22D202406/C02/PA7965A/LEEPG.
Dear Cecilia,
Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Thursday, 7 April 2022 5:17 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <<u>AsherSng@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving PA7965A (OI: CTI-TBA) and GBL1251Z (TP: LKK REF-

CC6/CTI22003238/ea3) on 06/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Note: no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted