## Veron Chen (LKKAuto)

Karen Tan <karentan@msfirstcapital.com.sg> From:

Sent: Wednesday, 25 May 2022 11:10 AM

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)

Subject: RE: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR

DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

**Attachments:** SKA 8T PRELI ADVISED.pdf

Dear Ashlene.

Thank you for the videos.

You may settle as per LKK Prelim Report upto \$10,234.10.

#### Best Regards,

#### Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID: 6507 3582 | Fax No.: 6507 3849 | Company Regn. No. 195000106C

A Member of MS&AD INSURANCE GROUP

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

**Sent:** Wednesday, May 25, 2022 9:55 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Subject: FW: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT

SKA8T AND SHC4753Z ON 05.04.22

#### Dear Karen

We have reverted liability based on their video which is clear.

A copy of the video for your attention.

### Regards,

ashlenelee

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705 DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg https://www.smrt.com.sg/Compliment



www.stridesmobility.sg in Strides

From: PBSP <pml-pbsp@simedarby.com.sg>

**Sent:** Friday, 8 April 2022 8:46 am

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) < <a href="mailto:BeeGan.Lee@strides.com.sg">BeeGan.Lee@strides.com.sg</a>>

**Subject:** Re: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT

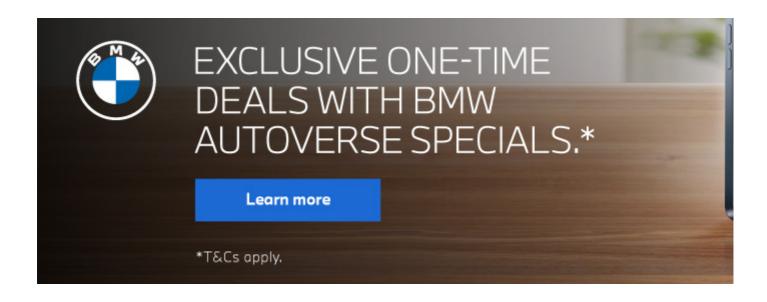
SKA8T AND SHC4753Z ON 05.04.22

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Hi Ashlene
Attached video footages as requested.
Thank you.
Best regard,
Juraidah
Bodyshop
BMW
Performance Motors Ltd
DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

# **Sime Darby Motors**

A member of the Sime Darby Group



From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

**Sent:** Friday, 8 April 2022 7:29 am

To: PBSP < pml-pbsp@simedarby.com.sg >

Cc: MTPRI < MTPRI@smrt.com.sg>

Subject: RE: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT

SKA8T AND SHC4753Z ON 05.04.22

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Ref: TAX/04/22/2018/AL

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Sirs,

Liability is not clear at this point.

Kindly extend a copy of your client's in car video for our perusal if any.

Thank you.

Regards,

ashlenelee

Ashlene Lee Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2615 | Fax: 6368 7421 | Email: <a href="mail:beeGan.Lee@strides.com.sg">BeeGan.Lee@strides.com.sg</a> | <a href="https://www.smrt.com.sg/Compliment">www.stridesmobility.com.sg</a> <a href="https://www.smrt.com.sg/Compliment">https://www.smrt.com.sg/Compliment</a>



From: MTPRI < MTPRI@smrt.com.sg > Sent: Thursday, 7 April 2022 2:32 pm

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) < <a href="mailto:BeeGan.Lee@strides.com.sg">BeeGan.Lee@strides.com.sg</a>>

Cc: MTPRI < MTPRI@smrt.com.sg >

**Subject:** FW: NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

Dear Ashlene,

Kindly revert liability to the third party's workshop.

Thanks & Regards Hua Yen

From: Harminder Kaur < <a href="mailto:Harminder@msfirstcapital.com.sg">Harminder@msfirstcapital.com.sg</a>>

**Sent:** Thursday, 7 April 2022 2:27 pm **To:** MTPRI < <u>MTPRI@smrt.com.sg</u>>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) < HuaYen. Ong@strides.com.sg>; Karen Tan

<a href="mailto:karentan@msfirstcapital.com.sg">karentan@msfirstcapital.com.sg</a>; PBSP <pml-pbsp@simedarby.com.sg>

Subject: NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON

05.04.22

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Dear Hua Yen,

PRI.

Thank You.

Best Regards, Harminder Kaur Motor Claims

# **MS First Capital Insurance Ltd**

A Member of MS&AD Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, April 7, 2022 11:57 AM

To: Motor Claims < <a href="MotorClaims@msfirstcapital.com.sg">MotorClaims@msfirstcapital.com.sg</a>>

Cc: Jack Ng Guoming < jack.ng.guoming@simedarby.com.sg >; Cresendo Llurca Lagman

<cresendo.lagman@simedarby.com.sg>

Subject: REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

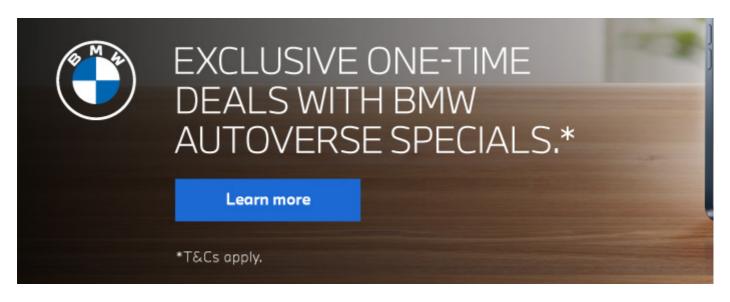
Dear Sirs.

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.
Thoulesses
Thank you.
Best regard,
Juraidah
Bodyshop
BMW
Performance Motors Ltd
DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg
www.bmw.com.sg

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