

Veron Chen (LKKAuto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Wednesday, 25 May 2022 11:10 AM
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Subject: RE: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22
Attachments: SKA 8T PRELI ADVISED.pdf

Dear Ashlene,

Thank you for the videos.

You may settle as per LKK Prelim Report upto \$10,234.10.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Wednesday, May 25, 2022 9:55 AM
To: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: FW: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

Dear Karen

We have reverted liability based on their video which is clear.
A copy of the video for your attention.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES
MOBILITY  www.stridesmobility.sg  Strides

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, 8 April 2022 8:46 am

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Subject: Re: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Hi Ashlene

Attached video footages as requested.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



EXCLUSIVE ONE-TIME DEALS WITH BMW AUTOVERSE SPECIALS.*

Learn more

*T&Cs apply.

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Sent: Friday, 8 April 2022 7:29 am

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>

Subject: RE: Revert on Liability - NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Ref: TAX/04/22/2018/AL

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

Liability is not clear at this point.

Kindly extend a copy of your client's in car video for our perusal if any.

Thank you.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES

MOBILITY



www.stridesmobility.sg



Strides

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Thursday, 7 April 2022 2:32 pm

To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>

Subject: FW: NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

Dear Ashlene,

Kindly revert liability to the third party's workshop.

Thanks & Regards
Hua Yen

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>
Sent: Thursday, 7 April 2022 2:27 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>; PBSP <pml-pbsp@simedarby.com.sg>
Subject: NON REPORTING D22001021MFSH/STRIDES/KT REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, April 7, 2022 11:57 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>
Subject: REQ FOR DIRECT SETTLEMENT SKA8T AND SHC4753Z ON 05.04.22

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



EXCLUSIVE ONE-TIME DEALS WITH BMW AUTOVERSE SPECIALS.*

[Learn more](#)

*T&Cs apply.

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."