

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 6 April, 2022 6:50 PM
To: Brenda Ng Lay Hong; Ngo Toh Wee; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI; Teo Kee Jin; Patrick Tia Jee Kiang; Kristy Tay Siew Hwa; Rohani Binte Mustafa
Subject: RE: SNM22D202195/C02/GBB5111X/LEEPG / FW: YP4864S VS GBB511X DOA29/03/2022 TP CLAIM
Attachments: 0774_001.pdf; 0775_001.pdf

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>
Sent: Wednesday, 6 April 2022 5:42 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>
Subject: Re: SNM22D202195/C02/GBB5111X/LEEPG / FW: YP4864S VS GBB511X DOA29/03/2022 TP CLAIM

Hi Celilia,



Ngo Toh Wee

Wed 06/04/2022 1:13 PM

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Teo Kee Jin; Brenda Ng L

Hi Cecilia,

We choose Kenneth Kong (LKK), please advise on our client liability.

Thank you,

Regards,

Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | **M:** 87983946

W: www.SPARKcarcare.com.sg

Regards,

Brenda Ng

Customer Care Specialist (Accident Repair)

T: 6383 7730 | **M:** 9721 3705

W: www.SPARKcarcare.com

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From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 6 April 2022 1:15 pm

To: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>

Subject: RE: SNM22D202195/C02/GBB5111X/LEEPG / FW: YP4864S VS GBB511X DOA29/03/2022 TP CLAIM

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WITHOUT PREJUDICE

Dear Sir/Madam

Based on the available information, liability is in your client's favor.

Please revert with your choice of surveyor.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>

Sent: Wednesday, 6 April 2022 1:14 pm

To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>

Subject: Re: SNM22D202195/C02/GBB5111X/LEEPG / FW: YP4864S VS GBB511X DOA29/03/2022 TP CLAIM

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Hi Cecilia ,

Kindly assist to revert liability for this case.

Regards,

Brenda Ng

Customer Care Specialist (Accident Repair)

T: 6383 7730 | **M:** 9721 3705

W: www.SPARKcarcare.com



From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 6 April 2022 1:06 pm

To: Ngo Toh Wee <Ngotw@sparkcarcare.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>; Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Kristy Tay Siew Hwa <kristy Tay@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>

Subject: RE: SNM22D202195/C02/GBB5111X/LEEPG / FW: YP4864S VS GBB511X DOA29/03/2022 TP CLAIM

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Without Prejudice

Our reference: SNM22D202195/C02/GBB5111X/LEEPG

Your reference: YP4864S

Dear Sirs,

We refer to your email of 06/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 6 April 2022 1:00 pm
To: Ngotw@sparkcarcare.com; BrendaNg@sparkcarcare.com; RohaniM@sparkcarcare.com; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; kristytay@sparkcarcare.com; 'teokeejin@cdge.com.sg' <teokeejin@cdge.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D202195/C02/GBB5111X/LEEPG / FW: YP4864S VS GBB511X DOA29/03/2022 TP CLAIM

Without Prejudice

Dear Cecilia,

Please conduct PRS for **YP4864S**.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Ngo Toh Wee <Ngotw@sparkcarcare.com>
Sent: Wednesday, 6 April 2022 8:20 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Brenda Ng Lay Hong <BrendaNg@sparkcarcare.com>; Rohani Binte Mustafa <RohaniM@sparkcarcare.com>; Patrick Tia Jee Kiang <PatrickTia@sparkcarcare.com>; Kristy Tay Siew Hwa <kristytay@sparkcarcare.com>; Teo Kee Jin <Teokeejin@cdge.com.sg>
Subject: YP4864S VS GBB511X DOA29/03/2022 TP CLAIM

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Hi Sir/Mdm,

Please check liability

Thank you,

Regards,

Ngo Toh Wee

Workshop Supervisor (Accident Repair)

T: 6383 7656 | **M:** 87983946

W: www.SPARKcarcare.com.sg

From: canon@comfortdelgro.com <canon@comfortdelgro.com>

Sent: Wednesday, 6 April 2022 8:07 am

To: Ngo Toh Wee <Ngotw@sparkcarcare.com>

Subject: .

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