

**Re: OWN DAMAGED CLAIM FOR SLF 5683 Y DOA 1/4/2022**

Denise Tay (LKKAuto) &lt;denisetay@lkkauto.com&gt;

Fri 8/4/2022 5:26 PM

To: Admin-D (LKKAuto) &lt;admin-d@lkkauto.com&gt;; 'Claims' &lt;claims@premiumauto.com.sg&gt;; SUR &lt;sur@lkkauto.com&gt;; assignments &lt;assignments@lkkauto.com&gt;

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLF5683Y** (Excess \$1000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.**Rear Left Rim not consistent, to remove TO RENEW RHS REA RIM. TO CARRY OUT PRE/POST WHEEL ALIGNMENT Rear Left Door and Left Side Skirt labour & spray paint - refer Adrian Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>**Sent:** Monday, 4 April 2022 10:13 am**To:** 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>**Subject:** RE: OWN DAMAGED CLAIM FOR SLF 5683 Y DOA 1/4/2022

Dear George,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.****Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 1 April, 2022 5:38 PM  
**To:** sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OWN DAMAGED CLAIM FOR SLF 5683 Y DOA 1/4/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 6/4/22 @ 3pm @ Ubi. Owner waiting.

Video footage is available.

Thank you.

**Best regards,**  
**George Wong**  
**Claims advisor**

◆ **PREMIUM AUTOMOBILES**

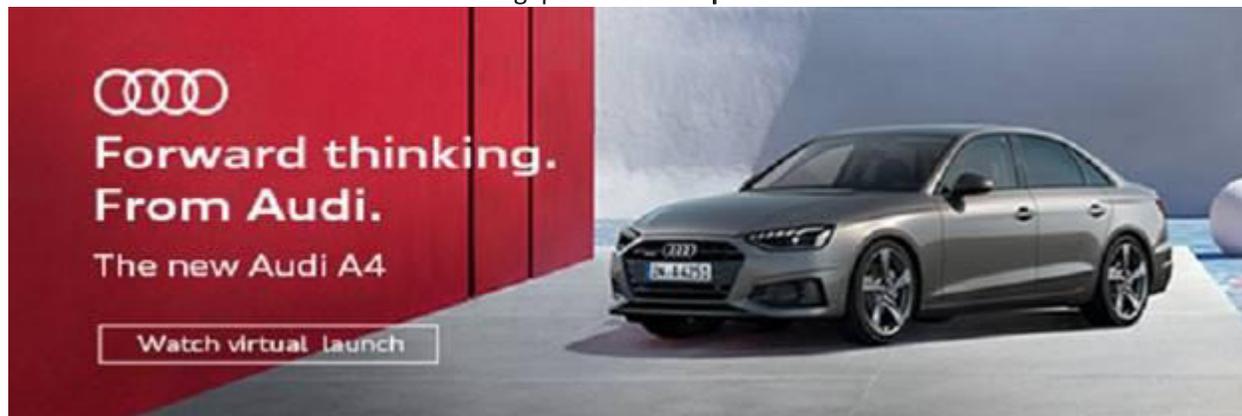
(Reg No 199902271W)

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**e.** [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

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