

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Tuesday, 20 September 2022 8:56 AM
To: 'Claims'
Cc: SUR
Subject: RE: OWN DAMAGED CLAIM FOR SLF 5683 Y DOA 1/4/2022
Attachments: SLF5683Y SUPPLEMENTARY1 (1).pdf

Dear Sir/Madam,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyjon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Friday, 8 April 2022 5:26 pm
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: OWN DAMAGED CLAIM FOR SLF 5683 Y DOA 1/4/2022

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLF5683Y** (Excess \$1000/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Rear Left Rim not consistent, to remove TO RENEW RHS REA RIM. TO CARRY OUT PRE/POST WHEEL ALIGNMENT Rear Left Door and Left Side Skirt labour & spray paint - refer Adrian Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 4 April 2022 10:13 am

To: 'Claims' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR SLF 5683 Y DOA 1/4/2022

Dear George,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 1 April, 2022 5:38 PM

To: sur@lkkauto.com; 'assignments' <assignments@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGED CLAIM FOR SLF 5683 Y DOA 1/4/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange for car survey on 6/4/22 @ 3pm @ Ubi. Owner waiting.

Video footage is available.

Thank you.

Best regards,
George Wong
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

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