

## EzLyna (LKKAuto)

---

**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 30 May 2023 4:20 pm  
**To:** Venda Claims Dept; venda\_eng@singnet.com.sg  
**Cc:** Admin A  
**Subject:** REJECT CLAIM / YR VEH NO:YP1478T / OUR REF:CC4/GRB22003206/Tya3 / DOA:29.03.2022

### Without Prejudice

Dear Sirs,

We refer to the above matter.

We have our principal's instruction to reject your client's claim as our insured has successfully claim 100% from your client's insurer.

Thank you.

\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler


**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Apr 2022 10:52	<b>Clm Dtl Modified</b>	Claimant's Name: -> GOLDBELL LEASING PTE LTD, Claimant's ID: -> 199001196 N.	[A] HOW MEI KWAN
2	07 Apr 2022 10:52	<b>Clm Veh Model Changed</b>	(204158) MITSUBISHI FEB21CR4SDEB 3.0 D (M).	[A] HOW MEI KWAN
3	07 Apr 2022 10:52	<b>Clm Created</b>	Reg No: YP1478T, Acct Date: 2022/03/29, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Workshop: Venda Engineering & Trading Pte Ltd (Pioneer)	[A] HOW MEI KWAN
4	07 Apr 2022 10:52	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Apr 2022 10:52	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt,Due Date:2022/04/19	[A] HOW MEI KWAN
6	07 Apr 2022 10:52	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Apr 2022 10:52	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	07 Apr 2022 10:52	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	12 Apr 2022 11:06	<b>Adj Mandate Request</b>	Cur.Reg:0.00:PODS LIABILITY: TBA REMARKS: PLEASE REQ VF FROM GRAB. THA NKS	[A] Chong Pui Lin
10	13 Apr 2022 16:45	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt,Due Date:2022/04/19, Mandate Remarks: We will update you once we received the video footage.	[I] Derrick Tan Ming Chye
11	13 Apr 2022 16:45	<b>Adj Mandate Set</b>	Approved:0.00:We will update you once we received the video footage.	[I] Derrick Tan Ming Chye
12	26 Aug 2022 11:45	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/04/19, Mandate Remarks: Dear sir, please refer to the video footage from insured. we note that TP driver had moved off from a stationary position and collided onto insured vehicle. Please deny liability for this incident	[I] Derrick Tan Ming Chye
13	26 Aug 2022 11:45	<b>Adj Mandate Set</b>	Approved:0.00:Dear sir, please refer to the video footage from insured. we note that TP driver had moved off from a stationary position and collided onto insured vehicle. Please deny liability for this incident. Thank you	[I] Derrick Tan Ming Chye
14	05 Oct 2022 17:06	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] AiXin
15	05 Oct 2022 17:07	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] AiXin
16	05 Oct 2022 17:08	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] AiXin
17	14 Oct 2022 09:20	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Derrick Tan Ming Chye
18	16 Dec 2022 15:25	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/04/19, Mandate Remarks: Dear Sir, please note that insured had recovered 100% from TP insurer. Please inform repairer to withdraw this claim. Thank you	[I] Derrick Tan Ming Chye
19	16 Dec 2022 15:25	<b>Adj Mandate Set</b>	Approved:0.00:Dear Sir, please note that insured had recovered 100% from TP insurer. Please inform repairer to withdraw this claim. Thank you	[I] Derrick Tan Ming Chye

Date From   Date To   Audit Type  

## ACTIVITY

[07/04/2022 10:55] HOW MEI KWAN:  
NO MAKE N MODEL FOUND IN DE PLATFORM. UNABLE TO REGISTER.

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2781277	07 Apr 2022 11:53:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	YP1478T	SMJ4117P	11.00
2834945	26 Aug 2022 11:42:47	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	YP1478T	Derrick Tan Ming Chye	xx.xx
2834947	26 Aug 2022 11:44:15	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	YP1478T	Derrick Tan Ming Chye	xx.xx