

Date: 13/04/2022

The Car Regency Pte Ltd
160 Sin Ming Drive
05-11 Sin Ming Auto City
Singapore 575722

Attn : Motor Claim Department
Your Ref :
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
16-00 Springleaf Tower
Singapore 079909

Dear Sirs/Madam,

DIRECT SETTLEMENT

Accident on 29/03/2022 involving Vehicle No. SMK5776A & SNB 3921X
At Hillion Mall B2 Carpark, Bukit Panjang

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SMK5776A was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. SNB 3921X I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- | | |
|--|--------------|
| a) Cost of repair at | S\$ 1,100.00 |
| b) Loss of use for <u>3</u> days at rate of (<u>\$100 per day</u>) | S\$ 300.00 |
| c) Police/ROV Fee | S\$ |
| d) Others <u>LTA Search Fee</u> | S\$ 7.45 |

Total Cost S\$ 1,407.45

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs Hita Sang
Spray Painting Pte Ltd relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



LETTER OF AUTHORIZATION

To Whom It May Concern

Accident on 29/03/2022 involving SMK 5776A and SNB 3921X

along Hillion Mall B2 Carpark,

Bukit Panjang

~~I~~We The Car Regency Pte Ltd ^{Co Reg} NRIC No. 200703745Z

of 3 Ang Mo Kio St 62 #01-15/16 LINK@AMK Spore 569139

Owner of Motor Vehicle Registration No. SMK 5776A insured by _____

of NTUC Income Insurance Co-operative Ltd Policy No. 5121815884-000001

do hereby authorize M/s Hua Seng Spray Painting Pte Ltd

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. SNB 3921X in regard to the abovementioned accident.

~~I~~We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s Hua Seng Spray Painting Pte Ltd and

the said payment be forwarded to them to be construed as full and final discharge of

my/our claim.



Owner Signature & Company Stamp

Date: 13/04/2022

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMPCSNW00223192100 Claim No: SNM22D202402/C02/SNB3921X/THAMYL

Claimant : THE CAR REGENCY PTE LTD

Amount : S\$1,287.45
SINGAPORE DOLLARS ONE THOUSAND TWO HUNDRED EIGHTY-SEVEN AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SMK5776A
Insured Vehicle No. : SNB3921X

Date of Loss : 29/03/2022
Place of Accident : HILLION MALL B2 CARPARK, BUKIT PANJANG

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG LISA
Driver Name : NG LISA

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 3 columns: Description, Amount, Total. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, etc., with a total of S\$ 1,287.45.

Claimant Name: The Car Regency Pte Ltd

Co Reg
NRIC No: 2007037452

Signature: [Handwritten signature]



Date: 28/06/2022

HWA SENG SPRAY PAINTING PTE. LTD.

160 Sin Ming Drive, #05-11, Sin Ming Autocity

Singapore 575722

Tel No. : 64533100 Fax No. : 62669932

Buss. Reg. No. : 202017045G

THE CAR REGENCY PTE LTD
3 ANG MO KIO ST 62, #01-15/16 LINK @AMK
569139

Attention : Motor Claim Department

Contact : 62566298 62589655

Final Repair Bill : H000065

Date : 13/04/2022

Vehicle Num. : SMK 5776 A

Make/Model : HONDA GRACE

Chassis/Eng# :

Accident Date : 29/03/2022

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		On lump sum basis repair inclusive of spare parts, panel knocking, spray paint and misc charges		1,100.00
		Labour Total S\$:		1,100.00

E. & O.E.

Total S\$: 1,100.00

=====



for HWA SENG SPRAY PAINTING PTE. LTD.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 31 Mar 2022 / 09:23:17

Receipt Date/Time : 31 Mar 2022 / 09:23:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220331-000498

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNB3921X As at 29 Mar 2022/13:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SNB3921X Enquiry Fee 20220331092141668119	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
400682XXXXXX8782		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 4 May 2022 8:48 AM
To: LISANG829@YAHOO.COM
Subject: Claim Notification - ACCIDENT INVOLVING SNB 3921X(CHINA TAIPING) AND SMK 5776A AT/ALONG 17 PETIR ROAD CARPARK ON 29/03/2022

04 May 2022

Ng Lisa *[By Email Only]*

Dear Sir/Madam,

You Ref: SNB3921X

Our Ref: CC6/CTI22003190/Kpa3

ACCIDENT INVOLVING SNB 3921X(CHINA TAIPING) AND SMK 5776A AT/ALONG 17 PETIR ROAD CARPARK ON 29/03/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMK 5776A against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 22 June 2022 10:56 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

[Confidential]

Hi Hsiao Tong

Please proceed with your proposed offer.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, May 26, 2022 8:50 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM22D202402/C02/SNB3921X/THAMYL**
LKK ref : CC6/CTI22003190/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNB3921X(CHINA TAIPING) AND SMK5776A(TP) ON 29/03/2022

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "HWA SENG SPRAY PAINTING PTE LTD" at **\$1,287.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,002.56	\$ 1,100.00
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 180.00 (3days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 2,310.01	<u>\$ 1,287.45</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 6:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: c/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

Importance: High

[Confidential]

Hi Mei Kwan

Insured report for your view.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, April 25, 2022 10:16 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 19 April, 2022 9:34 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, April 8, 2022 10:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D202402/C02/SNB3921X/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 7 April 2022 11:18 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 5776A at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted