

Hsiao Tong (LKKAuto)

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 22 June 2022 10:56 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: [Seek Mandate] - SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

[Confidential]

Hi Hsiao Tong

Please proceed with your proposed offer.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, May 26, 2022 8:50 AM
To: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [Seek Mandate] - SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

[Confidential]

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Your ref: **SNM22D202402/C02/SNB3921X/THAMYL**
LKK ref : CC6/CTI22003190/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SNB3921X(CHINA TAIPING) AND SMK5776A(TP) ON 29/03/2022

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "HWA SENG SPRAY PAINTING PTE LTD" at **\$1,287.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,002.56	\$ 1,100.00
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 180.00 (3days x \$60.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 2,310.01	<u>\$ 1,287.45</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/05/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 6:27 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: c/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

Importance: High

[Confidential]

Hi Mei Kwan

Insured report for your view.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.entaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, April 25, 2022 10:16 AM
To: Pauline Tham <pauline.tham@sg.entaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: RE: SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

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Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 19 April, 2022 9:34 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

Dear Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Friday, April 8, 2022 10:43 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D202402/C02/SNB3921X/THAMYL / FW: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

Dear all,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D202402/C02/SNB3921X/THAMYL.

Dear Pauline,

Pls revert LKK.

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 7 April 2022 11:18 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SNB3921X (OI : CTI - TBA) and SMK5776A (TP : LKK REF - CC6/CTI22003190/Kpa3) on 29/03/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 5776A at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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