

Meng Yan

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 6 April 2022 2:51 PM
To: assignments
Cc: info@carsmith.biz
Subject: RE: SNM22D202322/C02/GBH8957X/CHNGPW // RE: PRS - XD9966Z

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: info@carsmith.biz <info@carsmith.biz>
Sent: Wednesday, April 6, 2022 1:35 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: SNM22D202322/C02/GBH8957X/CHNGPW // RE: PRS - XD9966Z

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline,

We agree to the appointment of 6. Marcus Chua (LKK).

Kindly assist to arrange for survey appointment and update us the date and time.

Thank you.

On 6/4/2022 10:03 am, Adeline Chng wrote:

*****note: our claim ref no changed to SNM22D202322/C02/GBH8957X/CHNGPW**

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Our reference: SNM22D202322 C02/ GBH8957X /Chngpw

Your reference: XD9966Z

Dear Sirs

ACCIDENT INVOLVING GBH8957X & XD9966Z ON 02/04/2022

We refer to your email of 06/04/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Please provide us with a copy of your client's GIA report.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before

the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
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From: info@carsmith.biz <info@carsmith.biz>

Sent: Wednesday, April 6, 2022 9:43 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: Re: SNM22D202314/C02/GBH8957X/CHNGPW / / RE: PRS - XD9966Z

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Hi Adeline,

Apologies, we have confirmed that the accident was on 2nd April instead. We will get customer to amend the GIA report, kindly assist to arrange for PRS.

Thank you.

On 6/4/2022 9:30 am, Adeline Chng wrote:

Without Prejudice, Save as to Costs

Dear Sirs

We refer to our email of 05/04/2022.

May we know any update from your end so that we can proceed to arrange PRS?

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Thank you.

Adeline Chng

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From: Adeline Chng
Sent: Tuesday, April 5, 2022 11:33 AM
To: 'info@carsmith.biz' <info@carsmith.biz>
Subject: RE: SNM22D202314/C02/GBH8957X/CHNGPW / / RE: PRS - XD9966Z

Without Prejudice, Save as to Costs

Dear Sirs

We refer to the above matter.

Please assist to confirm date of accident as our insured reported date of accident was on 02/04/2022.

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Thank you.

Adeline Chng

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 5, 2022 11:28 AM
To: 'info@carsmith.biz' <info@carsmith.biz>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: O/R:SNM22D202314/C02/GBH8957X/CHNGPW / / RE: PRS - XD9966Z

Without Prejudice

Dear Adeline,

Please conduct PRS for XD9966Z. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: info@carsmith.biz <info@carsmith.biz>
Sent: Monday, 4 April 2022 3:21 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRS - XD9966Z

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YR REF: TO BE ADVISED
OUR VEH: XD9966Z
YR VEH: GBH8957X
DOA: 01.04.2022
LOC: PIE EXIT UPPER JURONG ROAD

.....
.....

03.04.2022

CHINA TAIPING INSURANCE (S) PTE
LTD

3 ANSON RD,

#16-00 SPRINGLEAF TOWER,

SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES XD9966Z & GBH8957X ALONG PIE
EXIT UPPER JURONG ROAD ON 01.04.2022.

Dear Sir/Madam,

We act for the owner of vehicle no. XD9966Z.

We are instructed to claim damages against you in connection with
the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client' s motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 KAKI BUKIT ROAD 4
#01-20 BARTLEY BIZ CENTRE
SINGAPORE 417807
PERSON-IN-CHARGE: ALEX / DANIEL

MOBILE NUMBER: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client' s repairers shall proceed to repair our client' s vehicle.

--

Aileen Lim

CARSMITH PRIVATE LIMITED

Bartley Biz Centre

13 Kaki Bukit Road 4

#01-20

Singapore 417807

Mobile: 9091 0000

--

Aileen Lim

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