

Our Ref : SLV2111S / TP#1572  
Your Ref : SML3812L / CC6/AIG22003183/Kea3

**WITHOUT PREJUDICE**

Date : 28 APRIL 2022

**AIG ASIA PACIFIC INSURANCE PTE. LTD.**  
AIG BUILDING  
78 Shenton Way #07-16  
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SLV2111S & SML3812L ON 05/04/2022  
ALONG AYE TOWARDS JURONG**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 7,436.50
- Loss of Use	S\$ 720.00 (\$120.00 x 06 Days)
- Bicycle Rack	S\$ 369.00
- LTA / GIA Search Fee	S\$ 2.00
<b>Grand Total</b>	<b>S\$ 8,527.50</b>

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD  
Encl.

*This is a computer generated printout and no signature is required.*

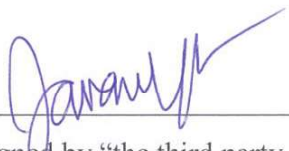
## AUTHORISATION TO ACT



I/We, LAVANYA P/O V-S PAKTANATHAN ("the third party claimant") of BK 262B Compassvale St #02-111 (address), owner of SLV211S (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SLV211S that was damaged pursuant to the accident which occurred on 05/04/2022 (date) along AYE towards Jurong (location) involving vehicle no/s SM L3812L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 05 (day) of April (month) 20 22 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

   
Signed by "the workshop"  
(with chop) **ARY CHUA**

**RELEASE VOUCHER**  
**(AIG ASIA PACIFIC-EXPRESS THIRD PARTY CLAIM)**

"We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD ("name of surveyor") with respect to the amount claimed for S\$8,150.00 (Global sum), for vehicle no. SLV 2111S that was damaged pursuant to the accident which occurred on 05/04/2022 (date) along / at AYE TOWARDS JURONG (location) involving vehicle no/s SML 3812L.

This is pursuant to the inspection conducted on 06/04/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LAVANYA D/O V S PAKIANATHAN ("the third party claimant") of vehicle no. SLV 2111S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV 2111S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of AUGUST (month) 2022 (year)



KSC

Signed by AIG appointed surveyor



Chopped & Signed by "the workshop"

# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY  
#08-16 AIG BUILDING  
SINGAPORE 079120

Tel: 64191000  
Fax: 68357416

INV NO. : 322200453  
INVOICE DATE : 28/04/2022  
REF : TP#1572  
VEH NO. : SLV2111S  
MAKE : HONDA  
CAR MODEL : VEZEL HYBRID 1.5X A  
CURRENT MILEAGE:  
ADVISOR : TING AN  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	6,950.00	6,950.00

Remarks: DOA: 05/04/2022 @ 09:55 HRS

CLAIMANT: LAVANYA D/O V S PAKIANATHAN / PAVITHREN S/O V S PAKIANATHAN

TP VEHICLE: SML3812L

Singapore Dollars: Seven Thousand Four Hundred Thirty-Six And Cent Fifty Only

SUB TOTAL	SGD	6,950.00
GST 7.00%	SGD	486.50
TOTAL	SGD	7,436.50
OUTSTANDING	SGD	7,436.50

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	6,950.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:

Beneficiary Name: Optima Werkz Pte Ltd

Beneficiary Bank Name: DBS Bank Ltd

Bank Account No.: 0039441282

Swift Code: DBSSSGSG

OR

PayNow UEN: 201212455WDB1

Note: Please include your invoice number under the reference section

**Customer Acknowledgement**

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SML3812L

Date of Accident

05/04/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... AIG Asia Pacific Insurance Pte....

Period of Insurance ..... 17/05/2021 - 16/05/2022

Requested By ..... KAITLYN CHIO (OPTIMA WERK...

Requested Date ..... 05/04/2022 13:59

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

4:14
VoLTE
38%

**INVOICE** Date: 7/5/2021

**Treknology Bikes 3 Pte Ltd**

GST/VAT: 20-0206378-Z

11 Cuscaden Road

#01-01, Tanglin Shopping Centre Carpark

Singapore 249727

Tel: 67346641 www.treknology3.com

Docket No.	Date	Time
C, D-16455	7/5/2021	15:47

**Sold To:**  
 Pavithren s/o Pakiamathan  
 Ph: 84997751  
**Sales Rep:** Marcus Lim

Description/Qty	Discount	Amount
Rack, Sarris, Bones Ex 3 Bike	0.00	\$344.86
		\$344.86 x 1

Subtotal Excl. GST: **\$344.86**

Discount: **\$0.00**

Subtotal Less Discount: **\$344.86**

GST: **\$24.14**

Total Incl. GST: **\$369.00**

Total No. of Items: 1

**Payment Details:**

VISA **\$369.00**

(Duplicate copy printed 7/5/2021)

**\*\*\* Thank you for your purchase \*\*\***

Items on sale are sold as if is. Strictly NO Exchange and Refund on sale items. Goods once sold are not returnable. Warranty coverage does not include problems arising from wear & tear, accidents, crashes, impacts, improper maintenance or use. While Yamaha does not cover its responsibilities for bikes on sale.

1 of 1



**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 8 April 2022 11:40 AM  
**To:** yashwit.po@gmail.com  
**Subject:** ACCIDENT INVOLVING SML 3812L/ SLV 2111S / OTHERS ON 05/04/2022

**Our Ref: CC6/AIG22003183/Kea3**

8 April 2022

**POLAPRAGADA MADHU KIRIN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SML 3812L/ SLV 2111S / OTHERS ON 05/04/2022**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Apr 2022 <a href="#">Edit Reg</a>		06 Apr 2022 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$6,950.00</b> <a href="#">Edit Estimates</a>	<b>\$6,950.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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### CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	POLAPRAGADA MADHU KIRIN , ID : S7683592F		
Main Claimant:	LAVANYA D/O V S PAKIANATHAN , ID : SXXXX690F		
Vehicle Reg. No.:	<b>SLV2111S</b>	Date of Loss :	05/04/2022 09:00 - :59 [51 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 9375492300SG	Policy/Cover Note No. :	1900098789 (Comprehensive) Coverage: 17/05/2021 - 16/05/2022
Vehicle Reg. No. (Insured):	<b>SML3812L</b>	Policy No. (Claimant):	SI21V15586/VPC/R04
		Excess:	
Repairer:	Optima Werkz Pte Ltd (HQ) 6 Kung Chong Road, 159143 Leng Kee - Tel: 64721313		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] <a href="mailto:Bennie-WZ.Tan@aig.com">Bennie-WZ.Tan@aig.com</a>		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 18/04/2022]		

### ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG\_SG\_EXPRESS (01/08/2022): **Alert - Adj Mandate Approved (\$8167.50) - SLV2111S - Claim Handler: Tan, Bennie...**
- AIG\_SG\_EXPRESS (21/06/2022): **Alert - Adj Mandate Approved (\$7798.50) - SLV2111S - Claim Handler: Tan, Bennie...**

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

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No.	Status	Type	Viewer/Assigned To	Note	Created On	Created By	1st Read By
No results.							