

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 16 June 2022 2:38 PM
To: Chan, Kian Chuan (Allianz Insurance Singapore)
Cc: SUR
Subject: RE: Appointment of PRI for SHF365X I (Claim No:) 2022 22004418SL-GBL748P

Dear Kian Chuan,

We have surveyed the vehicle on 06/04/2022.

SMRT workshop side also confirmed that we had surveyed on 06/04/2022.

You can request their claims department to double check with their workshop side.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 16 June 2022 10:04 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: FW: Appointment of PRI for SHF365X I (Claim No:) 2022 22004418SL-GBL748P
Importance: High

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian Chuan (Allianz Insurance Singapore) <kianchuan.chan@allianz.sg>
Sent: Tuesday, 14 June 2022 10:00 AM
To: assignments@lkkauto.com; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: RE: Appointment of PRI for SHF365X I (Claim No:) 2022 22004418SL-GBL748P
Importance: High

Internal

Hi LKK,

May we clarify is there any delay in survey?

According to TP, survey was delayed for 8 days.

We requested for PRI on 05/04/2022 however your surveyor came to survey our taxi only on 13/04/2022. As such, top of the recommended repair days of 7 days (1 PH and 1 Sunday).

In total, we demand at least 17 days for our losses.

Please kindly review and let us have your findings please.

Thank you.

Warmest Regards,

KC Chan
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, April 6, 2022 10:41 AM
To: assignments@lkkauto.com
Cc: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>
Subject: Appointment of PRI for SHF365X I (Claim No:) 2022 22004418SL-GBL748P

Internal

Dear LKK

We are appointing your good office as the SJE for the PRI of SHF365X

Please download the documents from this link below:

File: 20220405- TP FNOL.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=ae652e18-fa9e-4d8c-89f5-8982bf60c5aa-e7ac5a70118a7b32>

Size: ~ 0 MByte, Download available until: 4/11/2022

Passwords will be sent in a separate email.

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Thank you.

Regards

Shanti

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



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